



HEALTH COMMITTEE

Wednesday, February 12, 2020 – 9:30 a.m.

County of Renfrew Administration Building, Pembroke, ON

AGENDA

1. Call to order.
2. Roll call.
3. Disclosure of pecuniary interest and general nature thereof.
4. Adoption of minutes of previous meeting held on January 15, 2020 (attached).
5. Delegations:
(a) 9:30 a.m. – S. Sheedy, Director of Long-Term Care presenting the Long-Term Care Homes: Bonnechere Manor and Miramichi Lodge 2020 Operation Plans

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6. Emergency Services Department Report
7. Long-Term Care Report
(a) Addendum Long-Term Care Report
5. Administration Department Report
6. Board of Health Minutes – October 29, 2019
7. New Business.
8. Closed Meeting – None at time of mailing.
9. Date of next meeting (Wednesday, March 11, 2020) and adjournment.

NOTE: (a) County Council: Wednesday, February 26, 2020.

(b) Submissions received from the public, either orally or in writing may become part of the public record.

**COUNTY OF RENFREW
EMERGENCY SERVICES REPORT**

TO: Health Committee

FROM: Michael Nolan
Director, Emergency Services
Chief, Paramedic Service

DATE: February 12, 2020

SUBJECT: Emergency Services Department

INFORMATION

1. Community Paramedic Funding

A letter to Mr. Eric Hannah, President and Chief Executive Officer, Arnprior Regional Health from Mr. Renato Discenza, Chief Executive Officer, Champlain Local Health Integration Network, is attached as Appendix ES-I. The letter provides notification of funding in the amount of \$609,000 for the fiscal year 2020-21 to support the continuation of Champlain Community Paramedicine Pilot projects. The County of Renfrew will receive \$231,000 to continue the (Community Health Evaluation Completed Using Paramedics (CHECUPS).

2. Health Links – Final Report

The final report from Health Links is attached as Appendix ES-II for Committee's information.

3. Community Paramedic Secretariat – Status of Community Paramedicine in Ontario

The Ontario Community Paramedicine Secretariat was established in 2018 with the support of the Ontario Ministry of Health (MOH) and its 14 Local Health Integration Networks (LHINs). The role of the Secretariat is to support the ongoing growth and development of community paramedicine programs across Ontario, continuing the work that began in 2014 when the Ministry of Health began investing \$6M annually towards supporting this developing area of care.

To better appreciate how the field and practice of community paramedicine is rapidly evolving in Ontario, the Ontario Community Paramedic Secretariat launched its inaugural 2019 Report on the Status of Community Paramedicine in Ontario. This review has involved contacting all 52 municipal paramedic services and all 14 LHINs across Ontario to determine the current state of their LHIN and non-LHIN funded community

paramedicine programming. Identified paramedic service representatives were asked a series of structured questions pertaining to their respective program's goals, characteristics of the individuals and patients they were serving, health system partnerships, successes, challenges, and plans for the future.

The Community Paramedic Secretariat, co-chaired by Dr. Samir Sinha and Chief Michael Nolan, have completed a report entitled "Status of Community Paramedicine in Ontario", attached for information as Appendix ES-III.

4. SAREx (Search and Rescue Exercise) - Algonquin Park Plane Crash Mass Casualty Incident – Sierra Team Training

A mass casualty training exercise was held on December 11-12, 2019 involving Canadian Forces SARtechs, County of Renfrew Paramedic Service Sierra Team members and Ontario Parks staff. The goal of the exercise was to improve onsite interagency cooperation, coordination and collaboration, identify opportunities for increased capacity for interagency assistance and manage mass casualty incident with multiple resources from various responding organizations.

The scenario included a plane crash in Algonquin park with 20 passengers and crew in a remote location requiring utility task vehicle (UTV) and helicopter access in real time with notifications sent out to the various agencies simultaneously.

The intention of the exercise design was to create a situation where responding personnel access the site (SARtechs by parachute, Sierra/Ontario Parks by off-road vehicles) and are required to manage patients for an extended period while evacuations (by helicopter and ground) occur. An operational plan for the exercise is attached as Appendix ES-IV.

5. Responding to the Challenge of Rural and Remote Paramedics

An article written by County of Renfrew Paramedic Service Commander Dave Libby, published in the October 2018 edition of Canadian Paramedic, is attached as Appendix ES-V.

6. Public Access Defibrillator Program

There are currently 342 active automatic external defibrillators registered in the County of Renfrew. The Service continues to provide inspections, assist AED holders to problem-solve, install replacement batteries and pads. A heated defibrillator cabinet has been installed on the outside wall of the Round Lake Fire Hall and will be monitored to test the cabinets for further use.

The GoodSam application with "Instant-On-Scene" to enable emergency services to open any caller's mobile phone camera to instantly locate and visualize a patient and scene while analyzing for vital signs continues to be researched.

7. Negotiations – County of Renfrew and CUPE 4698

The Emergency Services Department is preparing to enter negotiations with CUPE 4698, the union representing the County of Renfrew Paramedic Service. The current collective agreement expired December 31, 2019.

8. Emergency Management - Wuhan-nCoV2019 Update

In response to the escalating threat of 2019nCoV coronavirus, our service has taken a number of steps to ensure readiness. We have reviewed our logistic capacity to ensure we have the appropriate personnel protective equipment for paramedics. This also coincides with the annual seasonal influenza surge. All staff have been issued a training package consisting of background information specifically on coronavirus, a review of personal protective equipment and best practices for infectious disease management. We have also worked with the provincial medical advisory committee to amend the provincial medical directives to provide guidance to paramedics in dealing with patients with suspected coronavirus should the occasion arise.

We have been in constant contact with our stakeholders, public health, the hospital group, and other services to ensure our response to this issue is measured and consistent with best practices and will ensure that our staff is educated and prepared and that the best interest of our community is protected.

For committee's information a Training Bulletin and Paramedic Guidance document developed by the Emergency Health Services Branch, Ministry of Health for 2019nCoV coronavirus response readiness is attached as Appendix ES-VI and VII.

**COUNTY OF RENFREW
LONG-TERM CARE REPORT**

TO: Health Committee

FROM: Shelley Sheedy, Director of Long-Term Care

DATE: February 12, 2020

SUBJECT: Departmental Report

INFORMATION

1. Bonnechere Manor Resident Statistics:

Statistics	November 30, 2019	December 31, 2019	January 31, 2020
Population at end of Month	179	173	178
# of Female Residents	113	110	113
# of Male Residents	66	63	65
Vacant Beds at End of Month	1 LTC / 0 Respite	5 LTC / 0 Respite	0 LTC / 2 Respite
YTD Occupancy Rate: LTC Respite	99.38% 42.81%	99.06% 44.11%	98.99% 46.77%
Resident Deaths	3	8	4
Resident Discharges	0 LTC / 3 Respite	0 LTC / 3 Respite	0 LTC / 4 Respite
Resident Admissions	2 LTC / 4 Respite	4 LTC / 3 Respite	9 LTC / 2 Respite

2. Miramichi Lodge Resident Statistics:

Statistics	November 30, 2019	December 31, 2019	January 31, 2020
Population at end of Month	164	163	164
# of Female Residents	117	114	117
# of Male Residents	47	49	47
Vacant Beds at End of Month	0 LTC / 2 Respite	3 LTC / 0 Respite	2 LTC / 0 Respite

Statistics	November 30, 2019	December 31, 2019	January 31, 2020
YTD Occupancy Rate: LTC Respite	99.07% 65.87%	99.11% 59.32%	99.00% 67.74%
Resident Deaths	3	3	5
Resident Discharges	1 LTC / 4 Respite	0 LTC / 2 Respite	1 LTC / 3 Respite
Resident Admissions	4 LTC / 4 Respite	0 LTC / 4 Respite	7 LTC / 3 Respite

3. Champlain Local Health Integration Network Home & Community Care Waitlist Information

Renfrew County Long-Term Care Homes	Oct 2019	Nov 2019	Dec 2019
Bonnechere Manor	208	212	214
Caressant Care Cobden	95	100	103
Deep River & District Hospital – The Four Seasons Lodge	62	62	59
Grove (The) Arnprior & District Nursing Home	122	116	120
Groves Park Lodge	149	159	162
Marianhill Inc.	176	184	187
Miramichi Lodge	315	323	330
North Renfrew Long-Term Care Services Inc.	94	93	90
Valley Manor Inc.	77	73	76
Totals	1298	1322	1341

4. 2019-20 Influenza (Flu) Campaign

One of the best ways to protect residents in long-term care from getting the flu is to obtain a flu vaccine. We are pleased to report the excellent uptake by both residents and staff at each of the long-term care homes.

Home	Residents	Staff
Bonnechere Manor	91%	89%
Miramichi Lodge	98%	83%

5. Emerging Respiratory Diseases: Novel Coronavirus

Committee is advised of the actions taken in the long-term care homes to date to reduce risk to our residents, staff and visitors regarding the Novel Coronavirus:

- Ongoing surveillance of residents for applicable symptoms;
- Posted self-screening measures for staff and visitors in accordance with Infection Prevention and Control Canada (IPAC) guidelines and updated February 3, 2020 based on Ministry of Health long-term care guidelines; and
- Provided enhanced education to staff on the Novel Coronavirus, as well as remedial education on general respiratory personal protective equipment (PPE) and good handwashing.

6. Federal Consultation on Medical Assistance in Dying (MAID)

The federal government sought consultation on Medical Assistance in Dying (MAID) legislation prompted by a court ruling that determined it was unconstitutional to only allow medically assisted death to those who are near death. Under the court ruling, the federal government has until March 11, 2020 to amend the law. The government's questionnaire sought opinions on a variety of issues including whether people who fear losing mental capacity should be able to make advanced requests in medically assisted death and whether an individual who is diagnosed with Alzheimer's disease should be able to outline the specific circumstances in which they want a medically assisted death when they no longer have the capacity to consent. AdvantAge Ontario provided a general response, noting they represent a variety of members including Catholic nursing homes.

7. Ministry of Long-Term Care Proposed Minor Capital Funding Program

As Committee is aware, the provincial government is ending the Structural Compliance premium effective March 31, 2020 and has advised of a new 'Minor Capital Funding Program' to replace it. The need for new minor capital funding is vital for long-term care homes to meet and maintain our regulatory and inspection requirements. AdvantAge Ontario has submitted a response on behalf of all the members and it is attached as Appendix LTC I.

8. Long-Term Care Pharmacy Update

As Committee is aware, this past spring the Ministry of Health (MOH) proposed to change the payment model for professional pharmacy services for long-term care (LTC) homes from a fee-for-service model to a fee-per-bed capitation model. The level of compensation will be far below the current funding provided under the current fee-for-service model. Despite AdvantAge Ontario's strong objections, the Ministry will be proceeding with these changes. The government confirmed that the implementation of a fee-per-bed capitation model for long-term care home pharmacies will proceed as planned. This means that, effective January 1, 2020, the pharmacy service provider will be paid an annual fee-per-bed (on a monthly schedule) for all medication dispensing and professional pharmacy services based on the number of licensed long-term care home beds serviced. The change to the funding model will be phased over the next four years as follows:

- \$1,500 in 2019/20 (i.e., \$125 per month; total \$375 for the remainder of 2019/20)
- \$1,500 in 2020/21 (\$125/month)
- \$1,400 in 2021/22 (\$116.67/month)
- \$1,300 in 2022/23 (\$108.33/month)
- \$1,200 in 2023/24 (\$100/month)

9. Renfrew County and District Public Health Unit Inspections

On November 18, 2019, Ms. Kortnery LaRock, Public Health Inspector with the Renfrew County and District Health Unit inspected the main kitchen and serveries at Bonnechere Manor. Ms. Lindsay Sheppard, Assistant Food Services Supervisor remedied identified issues immediately and notified Ms. LaRock, Public Health Inspector who commented, "The facility is very well maintained and I have no doubts everything has been remedied", which will be reflected on the next inspection report. The report is available at [Bonnechere Manor report](#).

On November 22, 2019, Ms. Kelsey Ferguson, Public Health Inspector with the Renfrew County and District Health Unit conducted a required compliance inspection of the main kitchen and serveries at Miramichi Lodge. No items of non-compliance were noted and the report is available at [Miramichi Lodge report](#).

10. Personal Support Worker Education Fund: Excellence of Care

Committee is advised that both Homes have been taking advantage of onsite 'train the trainer' training provided by the Ministry of Long-Term Care for

Personal Support Workers (PSWs) working in Long-Term Care. We will be providing intensive training for the staff working on the dementia units transforming into the Butterfly Approach; this training is more generic to all emotional care models. I am happy to report that with the 2020 funding allocations, which covers backfilling our staff, we aim to have 100% of our PSWs trained in either the specific Butterfly Approach or the more generic Excellence of Care model approach.

11. Algonquin College 2020 Personal Support Worker Program Living Classroom at Bonnechere Manor

Committee is advised that for the second consecutive year, Bonnechere Manor and Algonquin College have collaborated to provide an onsite “Personal Support Worker Living Classroom” at the Home, which commenced in January to June 2020 with 14 students. I have been asked to present on this recruitment strategy at the upcoming 2020 AdvantAge Ontario Convention.

12. Nurse Practitioner Position

As Committee is aware, the long-term care homes have shared a full-time Nurse Practitioner position since the year 2000. The current incumbent will be off on leave commencing February 14, 2020 and the Homes initiated recruitment of a temporary replacement for approximately nine (9) months without success. Consequently, the Homes have reposted this temporary contract position as either full-time or two (2) part-time positions in an attempt to appeal to part-time Nurse Practitioners who may wish more work. It is noted that this potential change does not incur an increase in hours nor cost and therefore no business case is required. Committee will be kept apprised.

13. Long-Term Care Homes Fundraising Coordinator Position

Ms. Claire Ullrich, Fundraising Coordinator resigned effective November 8, 2019 to take a position in her field. We thank Ms. Ullrich who made a significant positive impact on the residents, families, staff, volunteers and the Home. I am pleased to advise that Ms. Lainy Boldt-Johnson was the successful candidate for the Fundraising Coordinator position and she started January 2, 2020. The first fundraising initiatives: Living Your Best Life events – is attached as Appendix LTC II.

14. AdvantAge Ontario Annual General Meeting and Convention

The AdvantAge Ontario Annual General Meeting and Convention is scheduled for April 22 to 24, 2020 in Toronto. Should any County of Renfrew Health Committee members wish to attend this conference, please contact Dianne Johnston at Bonnechere Manor: 613-433-8305 or email djohnston@countyofrenfrew.on.ca before March 22, 2020 in order to meet the early bird registration and hotel reservation deadlines.

RESOLUTIONS

15. Implementation on the Butterfly Approach

Recommendation: THAT the Health Committee authorize the Chair of the Health Committee to send a letter of thanks to the Minister of Long-Term Care Dr. Merrilee Fullerton for her attendance and support of the Butterfly Approach in our Homes.

Background

Thank you for the support to the elected officials and staff during the Launch activities of January 6, 2020 for Bonnechere Manor and January 9, 2020 for Miramichi Lodge. Many participants commented on not only the attendance of the Honourable Dr. Merrilee Fullerton, Minister of Long-Term Care; but also her participation in the full almost two (2) hour event. I recommend that the Chair of Health Committee send a letter of thanks to the Minister.

To manage this comprehensive cultural shift, I will be providing a monthly update entitled 'The Butterfly Approach Journey' to key stakeholders. Attached as Appendix LTC III is the first edition for January 2020.

Committee is also advised that the Minister has appointed Ms. Janet Hope as an Assistant Deputy Minister, Long-Term Care Policy, Ministry of Long-Term Care as per the updated Ministry of Long-Term Care organizational chart available at this link: [Ministry Organizational Chart](#) with a portfolio on 'Emotional Care Models', and that I was asked to participate in a briefing with the Assistant Deputy Minister on January 31, 2020. I have also been asked to present on our plan to implement the Butterfly Approach at the upcoming 2020 AdvantAge Ontario Convention.

16. 2020 User Fees for Long-Term Care

Recommendation: THAT the Health Committee approves the proposed increases to the Homes User Fees; AND FURTHER THAT these changes be forwarded to the Finance & Administration Committee to recommend to County Council for approval of the amendment to the County of Renfrew User Fee By-Law.

Background

Attached as Appendix LTC IV are the user fees associated with the Homes. Committee is advised that the Homes are proposing no changes to the user fees for 2020 but rather the increases reflect the requirement to charge goods and services (GST)/harmonized tax (HST) on the services (rounding up).

17. 2020 Health Committee Meetings

Recommendation: THAT the Health Committee approves that the upcoming Committee meetings for June 10, 2020 and August 12, 2020 be held in the Council Chambers at the Municipal Office of the Township of Whitewater.

Background

The construction for the renovations at the County Administration Building to relocate current staff and to bring in all of the Provincial Offences Administration and Social Services Department staff (Ontario Works, Child Care and Renfrew County Housing Corporation) will commence in June of this year. During the month of June and August, access to the County of Renfrew Council Chamber will be very difficult.

Similar to other Committee and County Council meetings being relocated during renovations, staff is recommending that our June and August Committee meetings be held in the Township of Whitewater.

18. The Long-Term Care Home's 2020 Operational Plans

Recommendation: THAT the Health Committee approves the County of Renfrew Long-Term Care Homes; Bonnechere Manor and Miramichi Lodge 2020 Operational Plans.

Background

In November 2017, the Health Committee and County Council approved the Strategic Map: 2017 – 2024 for Bonnechere Manor and Miramichi Lodge,

which was based on feedback from key stakeholders: residents/families, staff, volunteers and elected officials. Annually thereafter, Committee has approved the annual Operational Plans. Attached as Appendix LTC V is the 2020 Operational Plan for each Bonnechere Manor and Miramichi Lodge. The annual Operational Plans are created based on Accreditation Canada recommendations/comments, Provincial Quality Improvement Plan, Ministry of Long-Term Care Compliance reports and residents/substitute decision maker's (SDM) satisfaction survey responses. The most recent resident/SDM satisfaction survey results for each of Bonnechere Manor and Miramichi Lodge are attached as Appendix LTC VI. I will provide a summary of 2019's accomplishments and the 2020 plan at today's meeting.

LONG-TERM CARE DEPARTMENT ADDENDUM REPORT

Prepared by: Shelley Sheedy, Director of Long-Term Care

Prepared for: Health Committee

February 12, 2020

INFORMATION

19. Enteric Outbreak – Bonnechere Manor

Bonnechere Manor HM1 South home area was declared in enteric outbreak by the Renfrew County and District Health Unit (RCDHU) on February 3, 2020. Appropriate precautions were put into place and as of February 7, 2020, the outbreak has been contained to one home area. Appreciation to residents, families, staff and volunteers regarding following our outbreak precautions. Committee will be kept apprised of the outbreak status.

20. Bargaining – Miramichi Lodge and Canadian Union of Public Employees (CUPE) Local 3586

The Miramichi Lodge bargaining team comprised of Mike Blackmore, Administrator, Jennifer White, Director of Care, Jill Eady, Administration Supervisor, Shelley Sheedy, Director of Long-Term Care and led by Bruce Beakley, Director of Human Resources met with the Canadian Union of Public Employees (CUPE) Local 3586 bargaining committee and National representative Paul Edwards for bargaining on February 6, 2020 and found themselves so far apart in proposal expectations that the Employer took the position that conciliation was seen as the only option to move the talks forward. The Employer is disappointed that the union proposals were both cost prohibitive and unreasonable given the current economy and the current climate of fiscal constraint as well as our local budget realities.

Due to the confidentiality requirements of contract negotiations, I will provide details of the CUPE proposal in a Closed session at today's meeting.

LONG-TERM CARE DEPARTMENT 2nd ADDENDUM REPORT

Prepared by: Shelley Sheedy, Director of Long-Term Care

Prepared for: Health Committee

February 12, 2020

BY-LAWS

21. Long-Term Care Service Accountability Agreement and Schedule E – Form of Compliance Declaration

Recommendation: THAT the Health Committee recommend that County Council authorize the Warden and Chief Administrative Officer/Clerk to sign the annual Schedule E – Form of Compliance Declaration Issued Pursuant to the Long-Term Care Service Accountability Agreement for each of Bonnechere Manor and Miramichi Lodge; AND FURTHER THAT County Council approve a By-law to Amend By-law 19-19 being a By-law Authorizing the Warden and Clerk to Execute a Long-Term Care Service Accountability Agreement including the Compliance Declaration with the Champlain Local Health Integration Network at their next session.

Background

Bonnechere Manor and Miramichi Lodge each entered into a Long Term Care Service Accountability Agreement (LSAA) with the Champlain Local Health Integration Network (LHIN) for a three-year term effective April 1, 2019. The Champlain LHIN can enter into a new LSAA with the service provider or amend an existing LSAA currently in effect. The Champlain LHIN requires Schedule E-Form of Compliance Declaration to be signed for declaration of compliance returned by the March 1, 2020 deadline. Attached as Appendix LTC VII, for Committee's information are the agreements and amending By-law.

22. Multi-Service Accountability Agreement –Bonnechere Manor Senior/Adult Day Program

Recommendation: THAT the Health Committee recommend that County Council adopt a By-law authorizing the Warden and the Chief Administrative Officer/Clerk to sign the amended Multi-Service Accountability Agreement (MSAA) Agreement to extend it to June 30, 2020 for submission by the deadline of March 15, 2020 at their next session; AND FURTHER THAT By-law 20-19 be repealed.

Background

The Champlain Local Health Integration Network (LHIN) has requested the County of Renfrew sign an amended Multi-Service Accountability Agreement (MSAA) with the Champlain Local Health Integration Network (LHIN) for the continuation of 100% funding for the Bonnechere Manor Senior/Adult Day Program. The amending agreement will extend Schedules in effect on March 31, 2020 until June 30, 2020 with minimal amendments to reflect legislative changes and to simplify the anticipated transition of the MSAA to Ontario Health from the Champlain Local Health Integration Network. The Notice of Amendment and the Amending MSAA agreement is attached as Appendix LTC-VII.