



HEALTH COMMITTEE

Wednesday, April 14, 2021 – 9:30 a.m.

AGENDA

1. Call to order.
2. Roll call.
3. Disclosure of pecuniary interest and general nature thereof.
4. Adoption of minutes of previous meeting held on March 17 and March 31, 2021.
5. Delegations - None at time of mailing.

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6. Long-Term Care Report
7. Emergency Services Department Report
8. Administration Department Report – None at time of Mailing
9. Board of Health Minutes – February 23, 2021
10. New Business.
11. Closed Meeting – None at time of mailing.
12. Date of next meeting (Wednesday, May 12, 2021) and adjournment.

NOTE: (a) County Council: Wednesday, April 28, 2021.

(b) Submissions received from the public, either orally or in writing may become part of the public record.

Strategic Plan

Strategic Plan Goal # 1: To inform the Federal and Provincial government on our unique needs so that Renfrew County residents get their “fair share”.

Initiatives:

- (a) Create s strategic communications plan
- (b) Identify and advocate for issues important to the County of Renfrew.

Strategic Plan Goal # 2: Fiscal sustainability for the Corporation of the County of Renfrew and its ratepayers.

Initiatives:

- (a) Commitment from Council supporting principles within the Long-Term Financial Plan
- (b) Establish Contingency Plan to respond to provincial and federal financial pressures and opportunities beyond the Long-Term Financial Plan.

Strategic Plan Goal # 3: Find cost savings that demonstrate our leadership while still meeting community needs.

Initiatives:

- (a) Complete community needs assessment
- (b) With identified partners implement plan to optimize service delivery to the benefit of our residents.

Strategic Plan Goal # 4: Position the County of Renfrew so that residents benefit from advances in technology, to ensure that residents and staff have fair, affordable and reasonable access to technology.

Initiatives

- (a) Ensure that the County of Renfrew is top of the list for Eastern Ontario Regional Network funding for mobile broadband
- (b) Lobby for secure and consistent radio systems for first responders and government
- (c) Put a County of Renfrew technology strategy in place.

COUNTY OF RENFREW
LONG-TERM CARE REPORT

TO: Health Committee

FROM: Shelley Sheedy, Director of Long-Term Care

DATE: April 14, 2021

SUBJECT: Department Report

INFORMATION

1. Bonnechere Manor Resident Statistics

| Statistics | Jan 31, 2021 | Feb 28, 2021 | Mar 31, 2021 |
|------------------------------------|---------------|---------------|---------------|
| Population at end of Month | 172 | 173 | 172 |
| # of Female Residents | 104 | 103 | 102 |
| # of Male Residents | 68 | 70 | 70 |
| Vacant Beds at End of Month | 8 | 7 | 8 |
| YTD Occupancy Rate: LTC Respice | 96.59%* ** | 96.63%* ** | 97.06%* ** |
| Resident Deaths | 6 | 3 | 4 |
| Resident Discharges | 0 | 0 | 0 |
| Resident Admissions | 5 | 4 | 3 |

2. Miramichi Lodge Resident Statistics

| Statistics | Jan 31, 2020 | Feb 28, 2021 | Mar 31, 2021 |
|------------------------------------|---------------|---------------|---------------|
| Population at end of Month | 155 | 155 | 149 |
| # of Female Residents | 105 | 107 | 105 |
| # of Male Residents | 50 | 48 | 44 |
| Vacant Beds at End of Month | 11 | 11 | 17 |
| YTD Occupancy Rate: LTC Respice | 94.73%* ** | 95.34%* ** | 94.45%* ** |
| Resident Deaths | 6 | 4 | 6 |
| Resident Discharges | 0 | 1 | 0 |

| Statistics | Jan 31, 2020 | Feb 28, 2021 | Mar 31, 2021 |
|---------------------|--------------|--------------|--------------|
| Resident Admissions | 4 | 5 | 0 |

Due to the COVID-19 Pandemic, the following is applicable:

*Suspension of occupancy target is in effect until August 31, 2021.

**The Respite Program has been temporarily placed on hold, converting the respite beds into long-term care beds.

3. COVID-19 Pandemic Update – Long-Term Care

- Miramichi Lodge Outbreak that was declared on February 21, 2021 was declared over by the Renfrew County and District Health Unit (RCDHU) on March 29, 2021. Thank you to the residents and families for their trust and cooperation, staff and the management team for their successful endeavours to contain this outbreak as well as Dr. Robert Cushman, Acting Medical Officer of Health and staff of the RCDHU, Ms. Claire Ludwig, Local Health Integration Network/Ontario Health, the Ministry of Long-Term Care, Mr. Paul Moreau, Chief Administrative Officer/Clerk and the Health Committee and County Council for their support throughout the outbreak.
- Surveillance and Symptomatic Testing **[Strategic Plan (Goal # 4)]**
As Committee is aware, Bonnechere Manor has been utilizing the onsite rapid antigen testing (RAT) for the ongoing surveillance of staff and essential caregivers (ECGs) at each shift/visit. Miramichi Lodge is now able to commence RAT with the outbreak being declared over.
- Ministry of Long-Term Care Path to Recovery
Despite the provincial emergency declaration, lockdown and ‘stay at home order’ and the increased presence of variants of concern, the Province advised long-term care homes (LTCHs) on April 1st regarding their “path to recovery”. Most significantly, is a change in the definition of an outbreak in long-term care: As of April 7th, the definition of an outbreak will be **two or more lab-confirmed cases (resident, staff and/or visitor) in a Home, within a 14-day period, that have an epidemiological link and where at least one person could have reasonably acquired their infection in the Home.**
The definition of a suspect outbreak will continue to include instances of a single resident case and public health units will continue to be

responsible for declaring an outbreak. The rationale provided included that LTCHs are highly vaccinated settings coupled with the impact on the residents as a result of the additional measures required when a Home is in outbreak, such as program cancellations, limited social interactions, and the cessation of most (re)admissions. It was also noted that the majority of outbreaks now most frequently involve a single case or a staff case acquired outside the Home.

The Province also requested that Homes maximize opportunities for residents and families to engage in activities that bring them joy, comfort and dignity, including:

- Ensuring residents can go outdoors;
- Creating opportunities for caregivers to be with loved ones outside of the resident's room; and
- Resuming small group social activities.

I am pleased to advise Health Committee that the above opportunities have been in place in our Homes consistent with our strategic goal to thrive during this Pandemic.

Finally, with respect to the recovery work ahead, the Province has created a "Long-Term Care Response and Recovery Advisory Committee" to bring together a diverse set of voices and expertise to provide input to the Ministry on the ongoing pandemic response and the development of an action-oriented recovery framework.

- Continued Suspension of Long-Term Care Occupancy Targets
The Ministry has advised that long-term care occupancy targets will continue to be suspended until August 31, 2021 as the Homes continue to work with placement coordinators to develop an admission plan that outlines a safe readmission of returning residents and admission of new residents. As of September 1, 2021, occupancy targets of 97% monthly average for long-stay beds will be reinstated.
- Prevention and Containment Funding [**Strategic Plan (Goal # 1)**]
Long-term care homes (LTCHs) have received monthly funding in March for COVID costs. This funding has two components:

- a) Additional emergency funding of up to \$154,888,700 to help eligible LTCHs reconcile prevention and containment costs from the Provincial fiscal year 2021/22; and
- b) \$38,742,700 for the twelfth and final tranche of prevention and containment funding for the 2020-21 fiscal year. A similar approach used in previous disbursements was used with an increase in the per bed dollars:
 - Every eligible LTCHs will receive baseline funding of \$12,000 and \$360 per bed (an increase from \$200 per bed) to support necessary incremental expenditures to help stop the spread of COVID-19
 - All Homes with COVID-19 outbreak reported or resolved as of March 1, 2021 will receive an adjustment of \$10,000 per home and \$300 per bed. The additional per bed funding applies to all beds in operation
 - Funding adjustments will also be applied to LTCHs that reported COVID-19 related incremental expenses that are lower than their prevention and containment allocations for April 1 to December 31, 2020
 - Funding provided during the 2020-21 fiscal year (i.e., from April 2020 to March 2021) that is not spent by March 31, 2021 will be recovered as part of the Ministry's 2021 reconciliation process at the end of the 2020-2021 fiscal year.

Bonnechere Manor: Based on the above formula, Bonnechere Manor will receive \$105,800 (difference of twelfth tranche allocation of \$140,800 and unspent funds in the fiscal year 20/21 of \$-35,000).

Miramichi Lodge: Based on the above formula, as the amount of unspent funds for Miramichi Lodge of \$-349,018 in the fiscal year 20/21 of \$-349,018 is greater than the twelfth tranche eligible allocation (\$131,560), Miramichi Lodge will not receive this disbursement.

The government has also advised that they will continue to provide prevention and containment support in the 2021-22 fiscal year; further details regarding 2021-22 funding will be provided as soon as they are available.

4. **National Long-Term Care Standards**

Below is a summary of the details released to date regarding National Long-Term Care Standards:

- The Standards Council of Canada (SCC), Health Standards Organization (HSO), and Canadian Standards Association (CSA Group) will work together to develop two new national standards for long-term care (LTC) that will be shaped by the needs of residents, families and Canada's LTC workforce. These standards will address the delivery of safe, reliable and high-quality LTC services (HSO) as well as the operation and Infection Prevention and Control (IPAC) practices in LTC homes (CSA Group);
- The HSO National Long-Term Care Services Standard will focus on resident and family-centred care practices that value the importance of respect, dignity, trust and quality of life; safe and reliable care based on evidence-informed practices; and a healthy and competent workforce to ensure sustainable, team-based, compassionate care. The standard will support an organizational culture that is outcome-focused and strives towards the safety and well-being of all. HSO will begin developing this standard in March 2021 and aims to launch a public review of a draft standard in November 2021;
- Dr. Samir Sinha is leading the National Long-Term Care Services Standard Technical Committee. Anyone can provide input through this [survey](#). They will also be launching a series of cross-country town halls over the coming months. Please visit the [website](#) for more information.

It is noted that there are already national standards, above and beyond existing provincial regulations, through the accreditation process. While accreditation is voluntary in Ontario, in Quebec, for example, accreditation is mandatory for all long-term care homes (LTCHs) – a region that experienced significant tragedies throughout the Pandemic. Rather, it has been suggested that the fundamental problem is that long-term care is outside the Canada Health Act.

5. **Transfer Order Notices**

Long-term care Homes have received correspondence from the Local Health Integration Network (LHIN) indicating that Health Service Provider's

Multi-Sector Accountability Agreements (MSAAs) and Long-Term Care Services Accountability Agreements (LSAAs) will be transferred from the LHINs to Ontario Health. Contract conditions will not be changed and funding agreements will remain the same but each Home's agreements will be with Ontario Health now instead of the LHIN. Further, Advantage Ontario has advised that, over the year, it is anticipated that Ontario Health teams will likely get restructured and combined in some ways. We will keep you updated as more information becomes available.

6. Network 24 Ontario Health Team

The following updates from Network 24 are attached as Appendix LTC-I:

- Ontario Health Team (OHT) Application Update #1 (March 11, 2021)
- Ontario Health Team (OHT) Application Update #2 (March 25, 2021)
- Ontario Health Team: Full Application
- Ontario Health Team (OHT) Application: Inventory of Current Care Collaborations

7. Provincial Budget – Long-Term Care

The Provincial Budget reiterated a number of previously announced measures to support and strengthen Ontario's long-term care system, including:

- **Four Hours of Direct Care**
We are very pleased that the government announced a historic \$4.9 billion over four years to fund its previous commitment to increase the average daily direct care to four hours per resident per day, which has been a longstanding advocacy priority for Committee and Council. It will also be directed towards a 20% increase in direct care funding for allied health professionals. The four-year funding distribution is \$0.5 billion in 2021-22, \$1.0 billion in 2022-23, \$1.5 billion in 2023-24 and \$1.9 billion in 2024-25.
- **Level of Care (LOC) Funding**
While not specifically mentioned in the budget document, Advantage Ontario has been advised that there will be 1.5% increase in LOC

funding. We are waiting for details and an update on the Case Mix Index (CMI) adjustments.

- **Stabilization Funding**
\$650 million in stabilization funding to continue to support Homes with the extraordinary costs and financial impact of protecting residents and battling COVID-19. This includes prevention and containment measures to support homes impacted by changes in occupancy and that are facing COVID-19 related pressures.
- **Personal Support Worker (PSW) Training/Wages**
Extension of the \$3.00 per hour wage enhancement for PSWs until the end of June 30, 2021 and the government is looking at next steps after this date. There is \$121 million to support the accelerated training of almost 9,000 PSWs. This includes \$115 million to train up to 8,200 new PSWs through publicly funded colleges. This is a combination of the following:
 - A tuition-free opportunity for 6,000 new students to take accelerated programs of six rather than eight months to complete; and
 - A \$2,000 tuition grant for 2,200 existing PSW students to complete their studies, as well as a stipend to complete the clinical placement part of their training.
- **Infection Prevention and Control Minor Capital and Long-Term Care Minor Capital Funding for 2021-22**
\$246 million over four years for renovations in long-term care homes (LTCHs) to improve Infection Prevention and Control (IPAC) through measures such as upgrades to support physical distancing, facility repairs and updating ventilation systems, including air conditioning*. This four-year commitment is a significant development. Committee will recall that LTCHs that were previously eligible for Structural Compliance funding are now eligible for Minor Capital Funding for 2021-22, Bonnechere Manor, redeveloped in 1995 is eligible; Miramichi Lodge redeveloped in 2005 is not eligible.

The table below summarizes the IPAC Minor Capital and Long-Term Care Minor Capital allocations for each of Bonnechere Manor and Miramichi Lodge effective April 1, 2021 to March 31, 2022:

| | Bonnechere Manor | Miramichi Lodge |
|--|------------------|-----------------|
| 2021-22 Infection Prevention and Control Minor Capital Funding | \$95,720 | \$92,164 |
| 2021-22 Long-Term Care Minor Capital Funding | \$147,825 | N/A |

* Committee is reminded that both Bonnechere Manor and Miramichi Lodge applied for provincial and federal funding through the Investing in Canada Infrastructure Program (ICIP) to enhance HVAC systems but have not been notified of status to date.

Homes that do not have air conditioning (including all similar mechanical cooling systems) serving all common areas and resident rooms can only use the Minor Capital Program and Infection Prevention and Control (IPAC) Minor Capital Program (April 1, 2021 to March 31, 2022 funding) for this purpose. Bonnechere Manor and Miramichi Lodge both meet current and newly proposed cooling regulations and therefore are permitted to utilize this funding for other non-HVAC minor capital to enhance IPAC.

- **Infection Prevention and Control Staffing and Training**
Continuation of \$30 million for the Infection Prevention and Control (IPAC) staffing and training. This funding includes \$20 million directed to hiring new staff and \$10 million intended for training and education of new and existing personnel. The personnel hired and/or to be trained using this funding should be dedicated to IPAC programming in the Home.
- **Rapid Testing**
The government has committed to providing approximately 385,000 rapid antigen tests per week for asymptomatic staff, support workers, essential caregivers, students and volunteers in long-term care.

- **Third Party Surveillance**

The Province has advised that they are discontinuing the funding for third-party surveillance effective March 31. Homes will utilize the monthly Prevention and Containment Funding for these services.

- **Capital Redevelopment/New Long-Term Care Beds**

\$933 million over four years to build 20,161 new and upgrade 15,918 long-term care (LTC) beds to add much-needed capacity and address the waitlist of more than 38,000 seniors. Committee is advised that in Renfrew County, The Grove in Arnprior has been approved for 32 new LTC beds and the Four Seasons Lodge at the Deep River Hospital in Deep River has been approved 86 new LTC beds as well as redevelopment of their current 10 LTC beds. Across the Province, 65% were awarded to non-profits and municipalities, which marks a change in the trend of previous governments to provide more allocations to for-profit operators.

8. Medication Safety Technology Program

The government has announced more than \$77 million for a three-year program to help long-term care homes acquire and adopt advanced technologies that will make medication management safer and more efficient. The Medication Safety Technology Program is part of the Ontario government's response to the final report and recommendations of the Long-Term Care Homes Public Inquiry. Homes will be able to choose from a list of eligible technologies or may submit a request to the Ministry of Long-Term Care for technologies or interventions that are not on the Ministry's list but meet the program's objectives. Homes will receive funding based on the number of beds in operation, or a base amount of \$50,000 (over three years) whichever is greater. When further program and implementation details are provided, the plans for each of Bonnechere Manor and Miramichi Lodge will be shared with Committee.

9. 2020 Unaudited Financial Statements

Attached, as Appendix LTC-II is a copy of the 2020 Unaudited Financial Statements for the Long-Term Care Homes, Bonnechere Manor and Miramichi Lodge as at December 31, 2020. Mr. Jeffrey Foss, Director of

Corporate Services/Treasurer will be providing an overview at today's meeting.

10. Seniors' Housing Strategy

The County of Renfrew has been requested to make a presentation at the 2021 AdvantAge Ontario Annual Convention. Chairperson Mayor Michael Donohue, Mr. Ken Foulds, Re/Fact Consulting, Mr. Craig Kelley, Director of Development and Property and Mrs. Shelley Sheedy, Director of Long-Term Care will be providing this overview.

11. AdvantAge Ontario Annual General Meeting and Convention 2021

The AdvantAge Ontario Annual General Meeting and Convention will be virtual this year taking place May 5-6, 2021. For County of Renfrew Councillors who are interested in attending, please contact Dianne Johnston, Administrative Assistant at djohnston@countyofrenfrew.on.ca or 613-433-8305 for more information.

12. Fundraising

The Butterfly Bulletin Issue 03 is available for each Home:

[Bonnechere Manor Foundation](#)

[Miramichi Lodge Foundation](#)

I regret to announce that Mrs. Lainy McIntyre, Fundraiser Coordinator has resigned effective April 15, 2021. We thank Mrs. McIntyre for her contributions to the Homes' fundraising goals and wish her well in her career.

13. Expressions of Gratitude

Both Bonnechere Manor and Miramichi Lodge have received the following expressions of gratitude:

a) A family recognized the excellent care provided to their loved one while resident at Bonnechere Manor:

'I was with Mom for 12 hours on the day of her move. I want to express my sincere appreciation and to let you know how very impressed I was with the superior quality of care that was given to her. We can only

hope that this transition will be as smooth as possible for her. I know we made the right decision by choosing the Bonnechere Manor as her long term care home.'

- b) A family recognized the excellent care provided to their loved one while resident at Miramichi Lodge:

'Shelley, I cannot begin to express my gratitude to you, Mike and all of the staff for doing the max in all you have done and accomplished throughout this past year. With the ever-changing directives and hoops to jump through from all your governing bodies (I do books and work closely with the manager for a retirement home so I understand it is an ever-changing target) all of you have conducted yourselves with the utmost selflessness imaginable.

The constant communication even when you had to deliver bad news has been so appreciated. The zoom meetings were very good and the links to see them later were great too. (As an aside xxx passed away from COVID here in xxx and none of the families of residents had any idea of how bad the situation was at the Home, no communication, messages were left unanswered. She was surprised to hear that we were receiving regular communication on the status of things.) So seriously, the communication provided from you and everyone else has been so important and all of you have done that very well. Kelsey and her associates who make all the visits and zoom calls possible have also certainly gone the extra miles. I wish all of you continued success in the days going forward. Scary days could still be ahead with all of the variants out there but I pray every day the worst is over for all of you. God bless all of you and keep you safe and sane.'

RESOLUTIONS

14. **Bonnechere Manor Senior/Adult Day Program MSAA Schedule G – Declaration of Compliance**

Recommendation: THAT the Health Committee recommend that County Council authorize the Warden and Chief Administrative Officer/Clerk to sign the annual Schedule G – Form of Compliance Declaration for the period of April 1, 2020 to March 31, 2021, as part of the Multi-Sector Service Accountability Agreement

(MSAA) Amending Agreement between the Champlain Local Health Integration Network (LHIN) and Bonnechere Manor for the continuation of 100% funding.

Background

Bonnechere Manor has been operating Senior/Adult Day Programs in Renfrew since February 1997 and in Cobden since May 2001. Both programs are currently on pause for in-person services due to the COVID-19 Pandemic; however, virtual programming is currently in place.

For the continuation of 100% funding for the Bonnechere Manor Senior/Adult Day Program, the Champlain Local Health Integration Network (LHIN) is requesting the signed Schedule G – Form of Compliance Declaration for the period of April 1, 2020 to March 31, 2021 as part of the Multi-Sector Service Accountability Agreement and submitted to the LHIN by the deadline of April 30, 2021.

COUNTY OF RENFREW
LONG-TERM CARE REPORT ADDENDUM

TO: Health Committee
FROM: Shelley Sheedy, Director of Long-Term Care
DATE: April 14, 2021
SUBJECT: Department Report Addendum

RESOLUTIONS

15. Network 24 Ontario Health Team Application

Recommendation: THAT the Health Committee recommend that County Council authorize the Warden to sign the finalized application from Network 24 Ontario Health Team as one of the participating partners to be submitted to the Ministry of Health by the deadline of April 30, 2021.

Background

Further to Item #6 in the Long-Term Care Report, and as per Appendix LTC-III, Network 24 held a meeting April 12, 2021 with the 'collaboration table' of which includes Directors Chief Michael Nolan and Mrs. Shelley Sheedy. The application must be submitted to the Ministry of Health by April 30, 2021. In the attachment on slide # 19 it reflects the proposed population to focus on for Year 1. We have been asked to canvas each of the partner groups, including all long-term care home administrators, to complete the content in slide #20.

Concurrently, there are several tables that are working on the actual content of the proposal as per the template appended in #6 (Appendix LTC-I):

1. Virtual and Digital Care
2. Population Health
3. Indigenous Health

4. Francophone Health
5. Public communication

Committee is aware that, from a municipal perspective, there are two key principles considered necessary for Ontario Health Teams (OHTs):

- Virtual care: Slide # 15 demonstrates that virtual care is recognized as a key driver to fill gaps in the current local health system
- Municipal representation: Staff recommend this is best managed through the work of County of Renfrew elected official representation on the Eastern Ontario Wardens' Caucus (EOWC) and the Association of Municipalities of Ontario (AMO).

There is a tight turn around time with the proposal being finalized in the last week of April, as well as the inclusion of partner signatures, recommended as Board Chairs if possible. Staff recommend that, when the final application is received, anticipated to be week of April 26th; the Warden sign on behalf of the County of Renfrew Long-Term Care Homes and Paramedic Services.

COUNTY OF RENFREW
EMERGENCY SERVICES REPORT

TO: Health Committee

FROM: Michael Nolan, Director of Emergency Services/Chief, Paramedic Service

DATE: April 14, 2021

SUBJECT: Emergency Services Department Report

INFORMATION

1. Advancing Community Paramedicine Practice in Response to COVID-19 [Strategic Plan Goal #3]

Commander Amber Hultink and Advanced Care Paramedic Chelsea Lanos have been invited to present the Community Paramedic Palliative Care Program to the Hospice Palliative Care Ontario 2021 Virtual Conference. The theme of the conference is “***The New Normal of Hospice Palliative Care in a Pandemic World***”.

2 County of Renfrew AED Program [Strategic Plan Goal #3]

The County of Renfrew Community Defibrillator Program Coordinator Robert Blackwell has applied for the following grants for the continued support of the program:

- Legion Command Grant
- Hydro One Grant – not eligible in 2021 but will apply in 2022.
- Trans Canada Pipeline Grant
- Enbridge Safe Community Grant

3. Emergency Management Update

Freshet

A spring Freshet meeting was held April 7, 2021. This will be the final meeting of the freshet for this year as the Ottawa River is minimizing flow rates to lowest level to hold water, and there is some concern with refilling. The Madawaska River is experiencing the same conditions. Lakes are at summer level and will be now maintained. Bark Lake has 4.5 meters left to fill and it is hoped that this level can be reached.

Sierra Team

- There have been 11 calls requiring Sierra Team assistance since the beginning of 2021, with five in March, all related to snowmobile or ATV incidents.
- A Sierra Team training session was held on March 31 to prepare for spring. Past deployments were reviewed as learning opportunities. Equipment readiness and maintenance protocols were reviewed, as well as winching, trailering and hypothermia.

4. VTAC/Testing Centre Update [Strategic Plan Goal #4]

There continues to be high demand for COVID-19 tests. This can be attributed to several factors, Public Health's direction for school aged children testing and isolation (updated Feb 22), increasing case counts locally and provincially, along with increased rates of transmission with variants of concern. In response, the Service, in collaboration with RCVTAC and Public Health, has been facilitating additional and expanded testing opportunities for the public. The Service continues the pandemic response through working with our community partners with on-going testing and vaccine roll-out.

5. Vaccine Roll-Out [Strategic Plan Goal #4]

The Paramedic Service established a planning subgroup to identify and plan for vaccinating vulnerable populations across the County of Renfrew. The subgroup was composed of representatives from County of Renfrew Community Services, family health teams, local hospitals, the Renfrew County District Health Unit, transportation services, and other external stakeholders. This group was able to formulate a list with support from

Public Health of almost 400 housebound individuals and an additional 1,200 individuals who may require some level of support to get vaccinated. The Service, in conjunction with Carefor, partnered with the Champlain Community Support Network, the authors of the Caredove website for requesting transportation to a vaccination appointment. This site is operational and has been utilized by individuals with transportation challenges to ensure they can receive the vaccination. The direct URL for Renfrew County is:

<https://communitysupport.covidresponse.ca/renfrewcountytransportationvaccination>.

In addition to this, the Community Services Department applied for and was successful in receiving Social Services Relief funding from the Ministry of Children, Community and Social Services to help cover costs associated with COVID-19 vaccinations including transportation costs. These funds will help to support the cost associated to utilize local transportation services across the county for those requiring transportation to vaccination clinics.

To reach all clients on the list, Public Health reached out with an automated calling system with an electronic message notifying individuals that they are now eligible to be vaccinated and would be contacted regarding vaccination logistics. The goal of the Paramedic Service was to address the housebound patients first by making calls to all 390 individuals on the list, booking them for either in-home vaccination or for a drive-thru clinic conducted by the Service. Outreach clinics for drive-thru and in-home vaccinations have been scheduled for Barry's Bay, Eganville, Cobden, Deep River, Pembroke, Renfrew in coordination with Renfrew Victoria Hospital, and Arnprior in coordination with the Arnprior Family Health Team, along with their surrounding areas. By April 12th most of the individuals identified as homebound will have received their first dose. Plans are now being made to contact the larger list of those eligible who may require support to get vaccinated, to schedule them within the next two weeks.

6. Treasurer's Report for December 2020

The Treasurer's Report for the year ending December 31, 2020 for Emergency Services/Paramedic Service will be overviewed, and is attached as Appendix ES-I.