



RENFREW COUNTY HOUSING CORPORATION

Wednesday, May 12, 2021 – 1:00 p.m.

AGENDA

1. Call to order.
2. Roll call.
3. Disclosure of pecuniary interest and general nature thereof.
4. Adoption of minutes of previous meeting held on April 14, 2021.
5. Delegations: None at time of mailing.

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|---|---|
| 6. General Manager's Monthly Report | 3 |
| 7. New Business. | |
| 8. Closed Meeting – None at time of mailing. | |
| 9. Date of next meeting (Wednesday, June 16, 2021) and adjournment. | |

NOTE: (a) Submissions received from the public, either orally or in writing may become part of the public record.

Strategic Plan

Strategic Plan Goal # 1: To inform the Federal and Provincial government on our unique needs so that Renfrew County residents get their “fair share”.

Initiatives:

- (a) Create s strategic communications plan
- (b) Identify and advocate for issues important to the County of Renfrew.

Strategic Plan Goal # 2: Fiscal sustainability for the Corporation of the County of Renfrew and its ratepayers.

Initiatives:

- (a) Commitment from Council supporting principles within the Long-Term Financial Plan
- (b) Establish Contingency Plan to respond to provincial and federal financial pressures and opportunities beyond the Long-Term Financial Plan.

Strategic Plan Goal # 3: Find cost savings that demonstrate our leadership while still meeting community needs.

Initiatives:

- (a) Complete community needs assessment
- (b) With identified partners implement plan to optimize service delivery to the benefit of our residents.

Strategic Plan Goal # 4: Position the County of Renfrew so that residents benefit from advances in technology, to ensure that residents and staff have fair, affordable and reasonable access to technology.

Initiatives:

- (a) Ensure that the County of Renfrew is top of the list for Eastern Ontario Regional Network funding for mobile broadband
- (b) Lobby for secure and consistent radio systems for first responders and government
- (c) Put a County of Renfrew technology strategy in place.

**COUNTY OF RENFREW
COMMUNITY SERVICES DEPARTMENT
RENFREW COUNTY HOUSING CORPORATION**

TO: Renfrew County Housing Corporation Board of Directors

FROM: Jennifer Dombroskie, Acting General Manager

DATE: May 12, 2021

SUBJECT: Monthly Report

INFORMATION

1. **2021 First Quarter Community Housing Registry Waitlist Statistics**
[Strategic Plan Goals 1, 2 & 3]

	New Eligible Applications	Total Eligible Applications	Total # of Active Applications	Eligible Transfer Applicants	Eligible SP Applicants
Senior	2	148	173	10	1
Adult	52	390	463	29	12
Family	42	363	445	25	43
TOTALS	96	*901	**1081	64	56

*901 eligible applications as of March 31, 2021

Bedroom Size	Senior	Adult	Family
1	135	373	0
2	13	17	134
3			152
4			60
5			17
TOTALS	148	390	363

****1081 active applications as of March 31, 2021**

Bedroom Size	Senior	Adult	Family	Dependents
1	147	429		
2	26	34	168	96
3			177	173
4			84	146
5			16	64
TOTALS	173	463	445	479

2. Move Ins, Move Outs, and Internal Transfers Comparison

	Move Outs First Quarter 2021	Move Ins First Quarter 2021	Internal Transfers First Quarter 2021
Pembroke & Area	10	11	0
Renfrew	4	5	3
Arnprior	1	4	1

3. Landlord and Tenant Board Notices and Applications [Strategic Plan Goals 1 & 2]

First Quarter	Arnprior	Renfrew	Pembroke & Area
N4's Issued	15	20	67
N5's Issued	4	4	2
N6's Issued	0	0	2
L2's Issued	0	0	2

N4 Notice to Terminate a Tenancy Early for Non-Payment of Rent

N5 Notice to Terminate a Tenancy Early

N6 Notice to Terminate a Tenancy Early for Illegal Acts

L2 Application to Terminate a Tenancy and Evict a Tenant

4. Renfrew County Housing Corporation Rent Arrears [Strategic Plan Goals 1 & 2]

Attached as Appendix RCHC-I is the Renfrew County Housing Corporation Arrears Report.

Attached as Appendix RCHC-II is the Renfrew County Housing Corporation Comparison Arrears Report.

5. **Consolidated Homelessness Prevention Initiative Rental Allowance [Strategic Plan Goals 1 & 2]**

The CHPI Rental Allowance Program is a monthly supplement paid to the landlord on behalf of a household in need of rental assistance; \$275/month for single or couples with no dependents or \$375/month for families, or sole support parents with children. This supplement is meant to bridge the gap between affordable rent and the actual market rent charged by the landlord. The County of Renfrew is committed to ensuring that the residences of Renfrew County have access to safe and affordable housing.

Households Assisted – First Quarter

Month	Single	Family
January	130	39
February	127	40
March	118	39

*note – applicants continue to be eligible for up to 3 years

6. **Treasurer's Report [Strategic Plan Goal #2]**

Attached as Appendix RCHC-III is the Treasurer's Report for the Renfrew County Housing Corporation at March 31, 2021.



COMMUNITY SERVICES COMMITTEE

Wednesday, May 12, 2021 – 1:00 p.m.

AGENDA

1. Call to order.
2. Roll call.
3. Disclosure of pecuniary interest and general nature thereof.
4. Adoption of minutes of previous meeting held on April 14, 2021.
5. Delegations: None at the time of mailing.
6. Community Services Department Page
 - (a) Department Report 3
 - (b) Ontario Works Division Report 5
 - (c) Child Care and Early Years Division Report 7
7. New Business.
8. Closed Meeting to discuss:
 - (a) Personal matters about an identifiable individual, including employees; and
 - (b) Labour relations or employee negotiations.
9. Date of next meeting (Wednesday, June 16, 2021) and adjournment.

NOTE: (a) **County Council: Wednesday, May 26, 2021.**

(b) Submissions received from the public, either orally or in writing may become part of the public record.

Strategic Plan

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Initiatives:

- (a) Create s strategic communications plan**
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Initiatives:

- (a) Commitment from Council supporting principles within the Long-Term Financial Plan**
- (b) Establish Contingency Plan to respond to provincial and federal financial pressures and opportunities beyond the Long-Term Financial Plan.**

Strategic Plan Goal # 3: Find cost savings that demonstrate our leadership while still meeting community needs.

Initiatives:

- (a) Complete community needs assessment**
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Strategic Plan Goal # 4: Position the County of Renfrew so that residents benefit from advances in technology, to ensure that residents and staff have fair, affordable and reasonable access to technology.

Initiatives

- (a) Ensure that the County of Renfrew is top of the list for Eastern Ontario Regional Network funding for mobile broadband**
- (b) Lobby for secure and consistent radio systems for first responders and government**
- (c) Put a County of Renfrew technology strategy in place.**

**COUNTY OF RENFREW
COMMUNITY SERVICES REPORT**

TO: Community Services Committee
FROM: Laura LePine, Director of Community Services
DATE: May 12, 2021
SUBJECT: Department Report

INFORMATION

1. Increasing the Supply of Non-Profit Community Housing: Leading Practices [Strategic Plan Goal #1 (b) and #3 (b)]

Attached as Appendix I is a joint letter regarding leading practices on increasing the supply of non-profit community housing in Ontario from the Ministry of Municipal Affairs and Housing.

Attached as Appendix II is a slide deck presentation that highlights a number of examples of cases of successful application of leading practices organized around the following themes:

- Creative partnerships and developments
- Land availability
- Relationship building with community and local partners
- Land use conversions and re-purposing
- Municipal and/or service manager support and consent.

2. Social Services Relief Fund (SSRF) [Strategic Plan Goal #3 (b)]

Attached as Appendix III is a report on the agencies that received funding through the Social Services Relief Fund Phase 1 and 2, the services provided and the number of people served.

3. **Treasurer's Report [Strategic Plan Goal #2]**

Attached as Appendix IV is the Treasurer's Report for the Community Services Department at March 31, 2021.

RESOLUTIONS

4. **List of Community Services Partnerships and Committees**

Recommendation: THAT the Community Services Committee recommends that the detailed list of community partnerships which was presented at the April 14, 2021 Community Services Meeting be brought forward to County Council.

Background

At the April 14, 2021 Community Services Committee meeting, staff presented an overview of all local and provincial committees and tables that they participate in. The community partnerships that exist within the department demonstrate the way in which staff work collaboratively with numerous other service providers to help meet the diverse needs of residents.

5. **Ontario Works Division Report**

Attached as Appendix V is the Ontario Works Division Report prepared by Ms. Andrea Patrick, Manager of Ontario Works, providing an update on activities.

6. **Child Care and Early Years Division Report**

Attached as Appendix VI is the Child Care and Early Years Division Report, prepared by Ms. Judy Mulvihill, Manager of Child Care and Early Years Services, providing an update on activities.

ONTARIO WORKS REPORT

Prepared by: Andrea Patrick, Manager of Ontario Works

Prepared for: Community Services Committee

May 12, 2021

INFORMATION

1. Ontario Works Caseload Statistics [Strategic Plan Goal # 1 (b)]

Month	2021 Total Caseload	2020 Total Caseload
January	1,062	1,273
February	1,052	1,287
March	1,076	1,327
April		1,344
May		1,268
June		1,199
July		1,160
August		1,125
September		1,074
October		1,083
November		1,080
December		1,073

2. Homelessness Prevention Program [Strategic Plan Goal # 3 (a)]

Number of Approved Applications in March 2021	Monthly Expenditure
129	\$149,439.77

Homeless Population by Age Range

Month	18-24	25-34	35-44	45-54	55-64	65+	Total
January 2021	4	9	7	3	5	1	29
February 2021	3	11	7	4	5	1	31

Month	18-24	25-34	35-44	45-54	55-64	65+	Total
March 2021	1	8	4	4	6	1	24
April 2021	4	10	8	8	7	1	38

***Total supported through emergency shelter since March 2020 - 230**

3. New Vision for Social Assistance [Strategic Plan Goal # 3 (b)]

Attached as Appendix OW-I is a memo from Janet Menard, Deputy Minister of the Ministry of Children, Community and Social Services advising of the proposed legislative amendments to support the new vision for social assistance.

The proposed changes to the Ontario Works Act would enable the re-alignment of functions across municipalities, District Social Service Administration Boards (DSSABs) and the Ministry to support a new provincial-municipal delivery model. In the new model, provincial staff will manage and deliver the financial aspects of both Ontario Works (OW) and Ontario Disability Support Program (ODSP) including initial and ongoing eligibility and significant elements of benefits administration. Municipal and DSSAB staff will deliver person-centred case management to both OW and ODSP recipients to help connect them with community supports on a pathway to greater independence and stability. The proposed changes aim to create an efficient, effective and streamlined social services system that supports better outcomes in employment, education, and health.

Also attached is Appendix OW-II – Proposed Updates to the Ontario Works Act Placemat and Appendix OW-III – Proposed Update to Ontario Works Act Questions and Answers, providing additional details regarding the social assistance transformation.

CHILD CARE AND EARLY YEARS REPORT

Prepared by: Judy Mulvihill, Manager of Child Care and Early Years Division

Prepared for: Community Services Committee

May 12, 2021

INFORMATION

1. **Ministry of Education Response to Letter of Concern from Licenced Child Care Operators [Strategic Plan Goal #1 (b)]**

Attached as Appendix CC-I is a letter dated March 29, 2021 from the Ministry of Education to the Directors and Supervisors of licensed child care responding to the concerns of the child care operators of Renfrew County.

Attached as Appendix CC-II is a letter dated April 14, 2021 from the licensed child care operators to the Honourable John Yakabuski, MPP and Minister of Natural Resources and Forestry.

2. **Emergency Child Care [Strategic Plan Goal #3 (b)]**

Attached as Appendix CC-III is a memo dated April 15, 2021 from Phil Graham, Assistant Deputy Minister, Ministry of Education, outlining the third round of Emergency Child Care for school age children starting April 19, 2021. Similar to the previous approach in January 2021 the following was implemented as per provincial direction:

- Child care for non-school aged children (i.e. children aged 0-4) will remain open for the duration of this time-limited public health action. This includes child care offered in licensed child care centres, and in home-based settings.
- During the period when elementary schools are operating virtually, licensed child care centres, authorized recreation and skill building providers and district school boards will be prohibited from serving school-aged children.
- Before and after school programs are not permitted to operate during this period. These programs may resume operation when elementary schools return to in-person learning.

Emergency Child Care is available to school-aged children of front-line workers, at no cost to eligible parents, during the period when schools are open remotely. The Emergency Child Care Application and Individuals Eligible for Emergency Child Care list are found on the following link:

[County of Renfrew Child Care and Early Years Division](#)

As of April 28, 2021 statistics on Emergency Child Care in Renfrew County are as follows;

- Fifteen licensed child care centres and one Licensed Family Home agency (operating 1 home) are presently approved by the Ministry of Education.
- One licensed child care center is awaiting approval from Ministry of Education (15 spaces).
- The number of children presently enrolled in Emergency Child Care: 189
- The number of Emergency Child Care spaces: 241
- The number of children on the waitlist: 108

3. COVID- 19 Vaccine Update [Strategic Plan Goal #3 (b)]

Attached as Appendix CC-IV is a memo dated April 27, 2021 from Phil Graham, Assistant Deputy Minister, Ministry of Education, regarding the rollout of COVID-19 vaccination availability for;

- Licensees, employees and students (18+) on an educational placement who interact directly with children in licensed child care centres and in authorized recreation and skill building programs.
- Licensed home child care and in-home service providers, employees of a home child care agency and students (18+) on an educational placement who interact directly with children in a licensed home child care setting.

Licensees are asked to provide a letter, on letterhead, to each eligible employee citing confirmation of eligibility and license number.

Child care licensees are asked to keep a record of the number of staff that have received letters confirming their eligibility and to share this with the local Health Unit if requested for planning purposes.

Of note, local Health Units are responsible for managing and overseeing the distribution and administration of vaccines for their entire region, thus timing of the booking of appointments and administration of vaccines for child care staff/ providers may therefore vary for reasons beyond the Health Unit's control (e.g., vaccine supply).

4. **Special Needs Resourcing Statistics [Strategic Plan Goal #1 (a)]**

Attached as Appendix CC-V is the Special Needs Resourcing statistical report as of March 31, 2021.

5. **Fee Subsidy Statistics [Strategic Plan Goal #1 (a)]**

Attached as Appendix CC-VI is the Fee Subsidy statistical report as of March 31, 2021.