



COMMUNITY SERVICES COMMITTEE

Wednesday, June 16, 2021 – 1:00 p.m.

AGENDA

1. Call to order.
2. Roll call.
3. Disclosure of pecuniary interest and general nature thereof.
4. Adoption of minutes of previous meeting held on May 12, 2021.
5. Delegations: None at the time of mailing.
6. Community Services Department Page
 - (a) Department Report 3
 - (b) Ontario Works Division Report 7
 - (c) Child Care and Early Years Division Report 10
7. New Business.
8. Closed Meeting – None at time of mailing.
9. Date of next meeting (Wednesday, August 11, 2021) and adjournment.

NOTE: (a) **County Council: Wednesday, June 30, 2021.**

(b) Submissions received from the public, either orally or in writing may become part of the public record.

Strategic Plan

Strategic Plan Goal # 1: To inform the Federal and Provincial government on our unique needs so that Renfrew County residents get their “fair share”.

Initiatives:

- (a) Create s strategic communications plan**
- (b) Identify and advocate for issues important to the County of Renfrew.**

Strategic Plan Goal # 2: Fiscal sustainability for the Corporation of the County of Renfrew and its ratepayers.

Initiatives:

- (a) Commitment from Council supporting principles within the Long-Term Financial Plan**
- (b) Establish Contingency Plan to respond to provincial and federal financial pressures and opportunities beyond the Long-Term Financial Plan.**

Strategic Plan Goal # 3: Find cost savings that demonstrate our leadership while still meeting community needs.

Initiatives:

- (a) Complete community needs assessment**
- (b) With identified partners implement plan to optimize service delivery to the benefit of our residents.**

Strategic Plan Goal # 4: Position the County of Renfrew so that residents benefit from advances in technology, to ensure that residents and staff have fair, affordable and reasonable access to technology.

Initiatives

- (a) Ensure that the County of Renfrew is top of the list for Eastern Ontario Regional Network funding for mobile broadband**
- (b) Lobby for secure and consistent radio systems for first responders and government**
- (c) Put a County of Renfrew technology strategy in place.**

COUNTY OF RENFREW
COMMUNITY SERVICES REPORT

TO: Community Services Committee

FROM: Laura LePine, Director of Community Services

DATE: June 16, 2021

SUBJECT: Department Report

INFORMATION

1. 988 – A 3-Digit Suicide and Crisis Prevention Hotline

Attached as Appendix I is a resolution from The Corporation of the Township of Burpee and Mills dated May 11, 2021 regarding their support of 988, a 3-Digit Suicide and Crisis Prevention Hotline.

2. 10 Year Housing & Homelessness Plan – 5 Year Update Addendum

In March 2020 Re/Fact Consulting presented to Social Services Committee the draft 5 year update to the 10 Year Housing and Homelessness Report which was completed in early 2020. This comprehensive report was pending approval by the Ministry of Municipal Affairs and Housing (MMAH). Since then, the MMAH has approved the plan. Re/Fact Consulting has refreshed the report for 2021 with consideration given to the changes in housing and homelessness.

3. Petawawa Housing Corporation Financial Arrangements

Attached as Appendix II is a letter sent to Petawawa Housing Corporation regarding their request to make adjustments to their financial arrangements. The Municipal Contribution Agreement dated May 2016 between Petawawa Housing Corporation and the County of Renfrew for the Investment in Affordable Housing funding requires the County of Renfrew to agree to any changes to their financial arrangements. After

consultations with the Treasurer and legal counsel, approval has been provided with the conditions as noted in the letter.

RESOLUTIONS

4. Killaloe & District Housing Inc. - Renewal of Operating Agreement

Recommendation: THAT the Community Services Committee recommends to County Council that the County of Renfrew continue to support the Killaloe & District Housing Corporation.

Background

The expiration of project operating agreements with the County of Renfrew's five not-for-profit providers is a challenging issue. Operating Agreements set out the amount, duration and conditions of the subsidy provided by the province, municipal or federal governments. The expiry is tied to a 35 year mortgage and when the mortgage expires, the not-for-profits are solely responsible for the project's ongoing financial viability. The original rationale was that following repayment of the mortgage, a project should be able to generate sufficient revenue to maintain its viability. However, the reality is that buildings that house a high number of tenants on a Rent Geared to Income (RGI) basis will have a more difficult time generating enough revenue to ensure the operation is sustainable in the long term. Also, not-for-profits may be faced with additional challenges with the poor condition of the physical asset. In the absence of the operating agreement there continues to be a link with the Services Manager's (County of Renfrew) obligation to provide Rent Geared to Income Housing (RGI).

Killaloe & District Housing Inc.

Killaloe & District Housing Inc. operates a 28-unit apartment building for seniors under the current operating agreement of which 17 units are rented out as Rent Geared to Income (RGI).

The mortgage for Millstream Apartments, 31 Mill Street, Killaloe, owned and operated by Killaloe & District Housing Inc. matured on May 1, 2020. Along with the maturity of the mortgage comes the end of their operating agreement created under a tripartite agreement between Canada, Ontario and the County of Renfrew.

Financial Implications

Each of the five not-for-profit housing organizations are required to file an audited financial statement and Annual Information Return (AIR) with the County of Renfrew within six months from the end of their fiscal year. County staff then apply a rigorous process to reconcile the AIR with the audited financial statements to confirm the required level of subsidy based on the benchmark funding targets established by the Social Housing Reform Act 2000 (SHRA) and the Housing Services Act 2011. Since the Killaloe & District Housing Inc. has accepted additional financial contributions through the Social Housing Improvement Program (SHIP), the terms of the original agreement will continue until 2026.

Attached as Appendix III is a table indicating Killaloe & District Housing Inc. subsidy estimates for 2021. The information contained within the table is based on Annual Information Returns provided by Killaloe & District Housing Inc.

5. 2021 Contract – CUPE Local 4425

Recommendation: THAT the Community Services Committee recommend that County Council approve a three-year (January 1, 2021 to December 31, 2023) Collective Agreement between CUPE Local 4425 and Renfrew County Housing Corporation, which was ratified by the CUPE Membership on May 31, 2021.

Background

Contract negotiations with CUPE Local 4425 began in May 2021. The last agreement was a one-year contract beginning on January 1, 2020 and expired on December 31, 2020. Bargaining between the Renfrew County Housing Corporation and representatives of CUPE Local 4425 was held on May 19 & 20, 2021. Conciliation was held on May 31, 2021 and the new contract was ratified by CUPE Local 4425 on June 4, 2021.

It consists of a pay increase of 1.5% for 2021, 2022 and 2023 and an increase to vision care coverage. Also included is an adjustment to the boot allowance, uniform allowance and on call pay beginning in 2022. There have been some language changes regarding bereavement leave and other articles.

We are pleased with the process which took place virtually over Zoom.

6. **Seniors' Housing Strategy**

Recommendation: THAT the Community Services Committee approves the Community Services Department portion of the Seniors' Housing Work Plan.

Background

At the February 24, 2021 meeting, County Council adopted Resolution No. H-CC-21-02-18 whereby Council received the Seniors' Housing Strategy 'Strategy Summary Report/Strategy Technical Appendix' and directed that staff initiate the development of a prioritized work plan.

Directors Mr. Craig Kelley, Ms. Laura LePine, Chief Michael Nolan and Mrs. Shelley Sheedy along with Chief Administrative Officer Mr. Paul Moreau have drafted a work plan for the review of the Health, Development & Property and the Community Services Committees, which is attached as Appendix IV. The application areas of the Community Services Committee are shaded in grey, and staff are recommending through the Health Committee that this draft work plan be forwarded to County Council for their approval.

If approved, it is noted that this work plan will be included in the request for both a delegation and to present at the 2021 Association of Municipalities of Ontario Conference.

7. **Ontario Works Division Report**

Attached as Appendix V is the Ontario Works Division Report prepared by Ms. Andrea Patrick, Manager of Ontario Works, providing an update on activities.

8. **Child Care and Early Years Division Report**

Attached as Appendix VI is the Child Care and Early Years Division Report, prepared by Ms. Judy Mulvihill, Manager of Child Care and Early Years Services, providing an update on activities.

ONTARIO WORKS REPORT

Prepared by: Andrea Patrick, Manager of Ontario Works

Prepared for: Community Services Committee

June 16, 2021

INFORMATION**1. Homelessness Prevention Program [Strategic Plan Goal # 3 (a)]**

Number of Approved Applications in April 2021	Monthly Expenditure
169	\$152,817.89

Homeless Population by Age Range

Month	18-24	25-34	35-44	45-54	55-64	65+	Total
January 2021	4	9	7	3	5	1	29
February 2021	3	11	7	4	5	1	31
March 2021	1	8	4	4	6	1	24
April 2021	4	10	8	8	7	1	38
May 2021	5	9	6	3	3	1	27

Total supported through emergency shelter since March 2020 - 266*2. Social Assistance Caseload Forecast [Strategic Plan Goal # 3 (b)]**

Attached as Appendix OW-I is a slide deck from the Ministry of Children, Community and Social Services (MCCSS) identifying social assistance trends during the COVID-19 pandemic and caseload forecasts for the next three years. The Ministry's data analytics are based upon social assistance data and labour market trends up to March 31, 2021 and the Ministry of Finance's January 2021 labour market forecast. The following is a summary of the key points:

- In 2021-22, the Ontario Works (OW) caseload is forecast to be about 7.0% higher than in 2020-21, as individuals will exhaust their federal benefits in September 2021 and turn to Ontario Works if eligible
- In subsequent years, the OW caseload is forecast to increase by about 17.2% in 2022-23, and 0.4% in 2023-24
- In 2021-22 the Ontario Disability Support Program (ODSP) caseload is forecast to be about 4.1% higher than in 2020-21
- Between 2022-23 and 2023-24, the ODSP caseload is forecast to grow by about 3.3% per year
- Social assistance expenditures are forecast to grow from \$9.9 billion in 2021-22 to \$10.7 billion in 2023-24

3. Human Services Integration [Strategic Plan Goal # 3 (b)]

On May 27, 2021 the Ontario Works Manager participated in a Provincial-Municipal Human Services Collaborative (PMHSC) meeting. PMHSC is a confidential table that has been convened to support engagement across the municipal sector and the province on upcoming transformational initiatives related to human services. Information was presented regarding the province's Human Services Integration Office (HSIO), charting progress since its inception in 2016 and outlining next steps moving forward. The Ministry has contracted Deloitte to develop a human services system maturity model. The model will provide a shared vision for system development across provincial ministries and the 47 municipal service managers. Deloitte will be engaging with PMHSC to obtain feedback regarding impediments to integration which will help inform the model. The HSIO slide deck and Deloitte's presentation have been included as Appendices OW-II and OW-III.

4. Municipal Staff Engagement on Social Assistance Transformation [Strategic Plan Goal # 3 (b)]

As the Ministry of Children, Community and Social Services embarks on redesigning the future state for social assistance they are conducting consultation with a wide variety of stakeholders including front-line staff. Appendix OW-IV is the staff engagement materials shared with municipal offices to seek insight from Ontario Works staff and incorporate their experience throughout the co-design phase. Feedback on key areas

including client needs, technology, business processes, government roles, and client outcomes is being collected to help guide the development of a renewed operating model focussed on improving outcomes for individuals and streamlining administration.

5. Thank You Letter [Strategic Plan Goal # 3 (b)]

Attached as Appendix V is a thank you letter from Mental Health Services of Renfrew County. Ontario Works staff work closely with Community Mental Health Services staff to support vulnerable people in our community who need help. This letter highlights the collaborative working relationship that our agencies have and its effectiveness in providing wrap-around services to individuals who are struggling and need assistance.

CHILD CARE AND EARLY YEARS REPORT

Prepared by: Judy Mulvihill, Manager of Child Care and Early Years Division

Prepared for: Community Services Committee

June 16, 2021

INFORMATION

1. New School Capital build – Arnprior [Strategic Plan Goal #3 (b)]

The Ministry of Education has granted Conseil des écoles catholiques du Centre-Est an Approval to Proceed (ATP) to tender a new francophone school in Arnprior. The funding allocation for this project includes funding for a new licensed child care centre within the school (\$1,713,548). Capital funding for the child care centre is dedicated funding for the child care space only.

As this project has been delayed, this new allocation includes additional funding to support higher market conditions and site servicing costs associated with the construction of the school and child care.

Attached as Appendix CC-I is the letter of approval from the Ministry of Education.

RESOLUTIONS

2. Letter of Support-Dragonfly Family and Learning Services [Strategic Plan Goal # 1 (b)]

Recommendation: THAT a letter of support be provided to Dragonfly Family and Learning Services for their Entry to School Program application.

Background:

Dragonfly Family and Learning Services, an Applied Behavioural Analysis (ABA) service provider based out of Killaloe Ontario, is submitting a proposal to offer a new component of the Ontario Autism Program. The program is designed to assist autistic children with the transition into school by providing a half-day, low-ratio school-readiness program with highly trained staff and quality clinical oversight. The program is designed to be provided to participants in the six months prior to their entry to

kindergarten. Successful applicants will be notified in September 2021 with the program set to begin in March of 2022. For a detailed overview of the program, you can view this YouTube presentation: [Dragonfly's Entry to School Proposal Presentation](#).

As the only ABA provider in Renfrew County, Dragonfly's values are heavily influenced by providing for the needs of local residents. This new component of the Ontario Autism Program is an opportunity for Renfrew County residents to have additional access to entry to school services for their autistic children. Currently, the closest services offered are located in Ottawa.

Dragonfly Family and Learning Services is requesting letters of support from community agencies within the County of Renfrew to submit with their application.

Attached as CC-II is the letter of support for approval to the Dragonfly Family and Learning Services.