



COMMUNITY SERVICES COMMITTEE
Wednesday, August 11, 2021 – 1:00 p.m.

AGENDA

1. Call to order.
2. Roll call.
3. Disclosure of pecuniary interest and general nature thereof.
4. Adoption of minutes of previous meeting held on June 16, 2021.
5. Delegations: None at the time of mailing.

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8. New Business.	
9. Closed Meeting – None at time of mailing.	
10. Date of next meeting (Wednesday, September 15, 2021) and adjournment.	

NOTE: (a) **County Council: Wednesday, August 25, 2021.**
(b) Submissions received from the public, either orally or in writing may become part of the public record.

Strategic Plan

Strategic Plan Goal # 1: To inform the Federal and Provincial government on our unique needs so that Renfrew County residents get their “fair share”.

Initiatives:

- (a) Create s strategic communications plan
- (b) Identify and advocate for issues important to the County of Renfrew.

Strategic Plan Goal # 2: Fiscal sustainability for the Corporation of the County of Renfrew and its ratepayers.

Initiatives:

- (a) Commitment from Council supporting principles within the Long-Term Financial Plan
- (b) Establish Contingency Plan to respond to provincial and federal financial pressures and opportunities beyond the Long-Term Financial Plan.

Strategic Plan Goal # 3: Find cost savings that demonstrate our leadership while still meeting community needs.

Initiatives:

- (a) Complete community needs assessment
- (b) With identified partners implement plan to optimize service delivery to the benefit of our residents.

Strategic Plan Goal # 4: Position the County of Renfrew so that residents benefit from advances in technology, to ensure that residents and staff have fair, affordable and reasonable access to technology.

Initiatives

- (a) Ensure that the County of Renfrew is top of the list for Eastern Ontario Regional Network funding for mobile broadband
- (b) Lobby for secure and consistent radio systems for first responders and government
- (c) Put a County of Renfrew technology strategy in place.

COUNTY OF RENFREW
ADMINISTRATION REPORT

TO: Community Services Committee

FROM: Paul V. Moreau, Chief Administrative Officer/Clerk

DATE: August 11, 2021

SUBJECT: Administration Report

INFORMATION

1. AMO Delegation Position Papers [Strategic Plan Goal # 3]

Attached as Appendix I are the position papers that were prepared for our various Delegations with Ministers during the Association of Municipalities of Ontario (AMO) Conference as follows:

- (a) Minister Christine Elliott, Deputy Premier and Minister of Health
- Renfrew County Virtual Triage and Assessment Centre (VTAC);
 - Ontario Health Teams Governance; and
 - Public Health Funding.

The County of Renfrew requested delegation meetings on all three of the above issues, however, we were only successful in getting a meeting with Minister Elliott on RC VTAC. All three position papers were sent to the Minister.

- (b) Minister Rod Phillips, Minister of Long-Term Care
- Commission Report on Long-Term Care.

- (c) Parliamentary Assistant to the Honourable Steve Clark, Minister of Municipal Affairs and Housing, Jim McDonell
- Seniors Housing Strategy.

2. EOWC Briefing Notes [Strategic Plan Goal # 3]

Attached as Appendix II for Committee's information are the briefing notes for the Eastern Ontario Wardens' Caucus (EOWC).

COUNTY OF RENFREW
COMMUNITY SERVICES REPORT

TO: Community Services Committee

FROM: Laura LePine, Director of Community Services

DATE: August 11, 2021

SUBJECT: Department Report

INFORMATION

1. **Affordable Housing, Homelessness, and Addictions Crisis [Strategic Goal #1]**

Attached as Appendix I is a resolution from the City of Woodstock dated July 16, 2021 regarding the affordable housing, homelessness, and addictions crisis.

2. **Housing and Homelessness 5 Year Update to the 10 Year Plan and Addendum [Strategic Goal #3]**

Attached as Appendix II is the final report of the 5 Year Update to the 10 Year Housing and Homelessness Plan and the Addendum. The 5 Year Update to the 10 Year Housing and Homelessness Plan was presented to committee in March 2020. The Addendum Report was presented to committee at the June Community Services meeting.

3. **Ontario Works Division Report**

Attached as Appendix III is the Ontario Works Division Report prepared by Ms. Andrea Patrick, Manager of Ontario Works, providing an update on activities.

4. **Child Care and Early Years Division Report**

Attached as Appendix IV is the Child Care and Early Years Division Report, prepared by Ms. Judy Mulvihill, Manager of Child Care and Early Years Services, providing an update on activities.

ONTARIO WORKS REPORT

Prepared by: Andrea Patrick, Manager of Ontario Works

Prepared for: Community Services Committee

August 11, 2021

INFORMATION

1. Ontario Works Caseload Statistics [Strategic Plan Goal #1 (b)]

Month	2021 Total Caseload	2020 Total Caseload
January	1,062	1,273
February	1,052	1,287
March	1,076	1,327
April	1,048	1,344
May	1,037	1,268
June	1,014	1,199
July		1,160
August		1,125
September		1,074
October		1,083
November		1,080
December		1,073

2. Homelessness Prevention Program (HPP) [Strategic Plan Goal #3 (a)]

Number of Approved Applications in May and June 2021	Monthly Expenditure
May – 134	\$149,059.90
June – 134	\$202,319.42

Homelessness Population by Age Range

Month	18-24	25-34	35-44	45-54	55-64	65+	Total
January 2021	4	9	7	3	5	1	29
February 2021	3	11	7	4	5	1	31
March 2021	1	8	4	4	6	1	24
April 2021	4	10	8	8	7	1	38
May 2021	5	9	6	3	3	1	27
June 2021	3	5	8	4	2	2	24

3. Homelessness Prevention Partnership [Strategic Plan Goal # 3 (b)]

Community Services staff work collaboratively with numerous community agencies and non-profit organizations to support vulnerable and marginalized individuals in Renfrew County. One example of this is our homelessness prevention partnership where Community Mental Health Services of Renfrew County, the Ontario Provincial Police, The Grind, and Ontario Works staff work together to assist individuals who are experiencing acute and chronic homelessness. Homeless individuals often face complex challenges requiring the coordination of many service providers to ensure their diverse needs are addressed concurrently. Below is an outline of how we are working together to address homelessness in our communities. This information is also summarized in our Homelessness Prevention Partnership document which is attached as Appendix OW-I.

- The Ontario Provincial Police authorize temporary stays at local motels in Renfrew County when they encounter homeless individuals during evenings and weekends. This practice has been in place since the County of Renfrew began delivering social services in 1997. Motel owners bill Ontario Works directly.
- Ontario Works staff work with individuals on life stabilization planning. Staff help individuals to access a range of community supports that are needed including financial resources, addictions treatment, health services, and housing allowances and benefits. Staff also work with individuals to find stable housing options (including liaising with local landlords, checking room/apartment listings, assisting people into other communities where they can be housed, helping to secure clothing and home furnishings, as well as reconnecting people with family/supports).
- Community Mental Health Services provides a full range of public health services supporting mental wellness and recovery for individuals who are in distress or living with mental illness and/or addiction including mental health counselling services, referrals to psychiatry, psychotherapy, or in-patient hospital treatment as required. They also manage a mental health crisis line which is answered 24 hours/day, 7 days/week, assist clients in gaining and maintaining suitable and affordable housing, offer a court diversion program, and conduct recovery outreach.
- The Grind runs a coffee house in Pembroke where individuals can go to socialize and access food supports in a safe and non-judgemental environment. They also operate an after-hours line between 4–10 pm daily to take calls from individuals experiencing homelessness. Motel owners bill Ontario Works directly (same process as the OPP). Additionally, in partnership with Mental Health Services of Renfrew County/Pembroke Regional Hospital, The Grind offers a transitional assisted independent living option for homeless men who are connected to a health or social service agency and are actively working on a plan to stabilize their lives.

4. Municipal Staff Engagement on Social Assistance Transformation [Strategic Plan Goal # 3 (b)]

As work on the design of a renewed social assistance system is underway, the Ministry of Children, Community and Social Services has launched an extensive consultation phase to solicit feedback from key stakeholders. Appendix OW–II is a slide deck which was shared by the Ministry to engage municipal staff on social assistance transformation and seek input on how to improve the client journey. Staff identified several areas where legislation could be simplified, and technology enhanced to streamline access to financial supports. Feedback from all consolidated municipal service managers (CMSM) and district social services administration boards (DSSAB) is being shared with the Ontario Municipal Social Services Association (OMSSA) who will compile and organize it into themes before providing it to the Ministry. This is the second of four municipal staff engagement sessions which will be held over the summer and fall of 2021 to help inform the development of the new social assistance model.

CHILD CARE AND EARLY YEARS REPORT

Prepared by: Judy Mulvihill, Manager of Child Care and Early Years Division

Prepared for: Community Services Committee

August 11, 2021

BY-LAWS

1. **Amendment to By-law 50-17- County of Renfrew New License Home Agreement [Strategic Plan Goal # 3 (b)]**

Recommendation: THAT the Community Services Committee recommends to County Council that By-law No. 50-17 authorizing the County of Renfrew to enter into an agreement with Licensed Home Child Care service providers, be amended to enter into an agreement with Amanda Nash (located in Douglas).

Background:

Since 2018 the County of Renfrew has been licensed by the Ministry of Education to operate a Licensed Home Child Care Agency. At this time, there are three homes operating at full capacity with fifteen full time children. One home resides in Arnprior and the other two homes are located in Pembroke. The new home, located in Douglas, will support a licensed child care need for space in this area.

Attached as Appendix I is the By-law to Amend By-law 50-17 for Agreements with Licensed Home Child Care Service Providers and the Funding Agreement with Amanda Nash.