



COMMUNITY SERVICES COMMITTEE

Wednesday, April 10, 2024

A meeting of the Community Services Committee was held on Wednesday, April 10, 2024 at 1:30 p.m. at the County of Renfrew Administration Building, Pembroke, Ontario.

Present were: Chair Anne Giardini
 Warden Peter Emon
 Vice-Chair Debbi Grills
 Councillor David Mayville
 Councillor Neil Nicholson
 Councillor Gary Serviss

City of Pembroke
Representative: Councillor Ed Jacyno

Staff Present: Craig Kelley, Chief Administrative Officer/Deputy Clerk
 Andrea Patrick, Director of Community Services
 Daniel Burke, Manager of Finance/Treasurer
 Jason Davis, Director of Development and Property
 Jennifer Dombroskie, Manager of Community Housing
 April Muldoon, Manager of Community Supports
 Margo Smith, Manager of Children's Services
 Kevin Raddatz, Manager of Real Estate
 Tina Peplinskie, Media Relations and Social Media Coordinator
 Gwen Dombroski, Clerk
 Evelyn VanStarkenburg, Administrative Assistant

Chair Giardini called the meeting to order at 1:30 p.m. The roll was called and no pecuniary interests were disclosed.

RESOLUTION NO. CS-C-24-04-17

Moved by Councillor Serviss

Seconded by Councillor Mayville

THAT the minutes of the March 6, 2024 meeting be adopted. CARRIED.

The Director of Community Services overviewed the Community Services Department Report which is attached as Appendix A.

The Director of Community Services advised that staff will be monitoring the Intake and Benefits Administration Unit (IBAU) and the Province's work to implement centralized intake for social assistance applications. The goal of the Ministry is to reduce staff time spent on eligibility determination and administrative work to allow more time to be spent on delivery of person-centred supports. The Province continues to work towards full state implementation of centralized intake.

Ontario Works Division

The Manager of Community Supports overviewed the Ontario Works Division Report, which is part of the Community Services Department Report.

The Manager of Community Supports overviewed the Addendum to the Ontario Works Division Report, which is attached as Appendix B.

RESOLUTION NO. CS-C-24-04-18

Moved by Councillor Mayville

Seconded by Councillor Grills

THAT the Community Services Committee recommends that County Council adopt a By-Law authorizing the Warden and Clerk to enter into a 2024 Ontario Works Administration Transfer Payment Agreement with the Minister of Children, Community and Social Services. CARRIED.

Child Care and Early Years Division

The Manager of Children's Services overviewed the Child Care and Early Years Division Report, which is part of the Community Services Department Report.

Councillor Serviss questioned whether a response has been received to the letter sent to the Province advocating for the need for increased licensed child care space allocations. The Manager of Children's Services advised that to date there has been no response.

RESOLUTION NO. CS-C-24-04-19

Moved by Councillor Mayville

Seconded by Councillor Nicholson

THAT the Community Services Department Report which is attached Appendix A be approved. CARRIED.

RESOLUTION NO. CS-C-24-04-20

Moved by Councillor Nicholson

Seconded by Warden Emon

BE IT RESOLVED THAT Council move into a closed meeting pursuant to Section 239 (2) of the Municipal Act, 2001, as amended to discuss the security of the property of the municipality or local board (Carefor). Time: 2:00 p.m. CARRIED.

RESOLUTION NO. CS-C-24-04-22

Moved by Councillor Mayville

Seconded by Councillor Nicholson

THAT this meeting resume as an open meeting. Time: 2:20 p.m. CARRIED.

RESOLUTION NO. CS-C-24-04-23

Moved by Councillor Serviss

Seconded by Councillor Grills

THAT this meeting adjourn and the next regular meeting be held on May 15, 2024. Time: 2:20 p.m. CARRIED.

COMMUNITY SERVICES REPORT

TO: Community Services Committee
FROM: Andrea Patrick, Director of Community Services
DATE: April 10, 2024
SUBJECT: Department Report

INFORMATION**1. 2023 Unaudited Financial Statements**

Attached as Appendix I are the 2023 Unaudited Financial Statements for the Community Services Department as of December 31, 2023, and an overview will be provided at the meeting.

2. Directors and Administrators Reference Group

The Directors and Administrators Reference Group (DARG) meets quarterly with representatives from the Ministry of Children, Community and Social Services (MCCSS) to discuss social assistance program changes, service manager funding, and issues experienced throughout the sector. During the last DARG meeting held on February 14, 2024, MCCSS provided an overview of the provincial Intake and Benefits Administration Unit (IBAU) and an update on the Province's work around centralized intake. Demand for social assistance increased significantly during 2023 and continues to progress at this new level. Data indicates that 47% of all applications received by the IBAU are directed back to municipalities for processing. The Ministry continues to work toward full state centralized intake, in which the Province makes initial eligibility decisions for Ontario Works through a model that is fast, accurate, positive for clients, and ensures program integrity. Further details regarding centralized intake are outlined in the slide deck attached as Appendix II.

During the DARG meeting, MCCSS advised that work is underway to create a new Ontario Works funding formula, which will be implemented in 2025. The Ministry is working to reconfirm the Province's vision for social assistance transformation and ensure municipalities have the right resources to meet business needs in 2025.

3. Ontario Works Division Report

Attached as Appendix III is the Ontario Works Division Report prepared by Ms. Andrea Patrick, Community Services Director, providing an update on activities.

4. Child Care and Early Years Division Report

Attached as Appendix IV is the Child Care and Early Years Division Report, prepared by Ms. Margo Smith, Manager of Children's Services, providing an update on activities.

COUNTY OF RENFREW
TREASURER'S REPORT - Community Services Committee
DECEMBER 2023


over / (under)

	<u>YTD ACTUAL</u>	<u>YTD BUDGET</u>	<u>VARIANCE</u>
<u>ONTARIO WORKS</u>	<u>1,402,730</u>	<u>1,347,203</u>	<u>55,527</u>
Depreciation	18,238	9,500	8,738
Homelessness	0	0	0
Municipal Contribution - City of Pembroke	(409,511)	(487,293)	77,782
Ontario Works Program Administration	4,074,191	4,101,566	(27,375)
Other Revenue	(2,404)	0	(2,404)
Provincial Subsidy - Ontario Works Program Admin	(2,275,400)	(2,275,400)	0
Provincial Subsidy - Social Assistance - Benefits	(11,545,330)	(12,620,000)	1,074,670
Social Assistance - Benefits	11,561,185	12,628,330	(1,067,145)
Surplus Adjustment - Depreciation	(18,238)	(9,500)	(8,738)
SURPLUS ADJ - CAPITAL	0	0	0
Surplus Adjustment - TRF From Reserve	0	0	0
<u>CHILD CARE</u>	<u>403,523</u>	<u>448,793</u>	<u>(45,270)</u>
Administration	185,710	183,695	2,015
Core Programs	(26,238)	314,966	(341,205)
Special Needs Resourcing	0	0	0
Special Purpose	288,416	0	288,416
EarlyON Centres	(0)	0	(0)
Licensed Family Home Day Care	0	0	0
CWELCC (\$10/day Child Care)	0	0	0
Municipal Contribution - City of Pembroke	(44,365)	(49,868)	5,503
<u>COMMUNITY HOUSING</u>	<u>5,284,156</u>	<u>5,183,055</u>	<u>101,101</u>
Admin Charges	211,105	211,105	0
Affordable Housing - Tax Rebate	17,843	12,500	5,343
HR Charges	79,080	79,080	0
IT Charges	35,622	35,622	0
Legal	0	0	0
Municipal Contribution - City of Pembroke	(580,963)	(552,687)	(28,276)
Non Profit Housing	1,417,531	1,336,574	80,957
Office Supplies	46,000	1,000	45,000
PROV (FED) SUBSIDY -SOCIAL HOUSING	(1,234,012)	(1,234,012)	(0)
PROV REV - IAH	(39,250)	(68,000)	28,750
PROV REV - OPHI	(412,538)	(601,100)	188,562
PROV REV - SRF-COVID	0	0	0
PROV REV - SSRF-COVID	(1,294,984)	(2,000,000)	705,016
PROV REV - HPP	(2,811,788)	(1,785,700)	(1,026,088)
PROV SUBS HOUSING - COHB	(17,750)	0	(17,750)
RCHC TRANSFER - BASE	5,526,873	5,526,873	0
RCHC TRANSFER - IAH	39,250	68,000	(28,750)
RCHC TRANSFER - OPHI	412,538	601,100	(188,562)
OPHI Direct	0	0	0
HOUSING-INTERNAL CHG-RCHC COHB	17,750	0	17,750

RCHC TRANSFER - COVID	1,294,984	2,000,000	(705,016)
RCHC TRANSFER - HPP	2,811,788	1,785,700	1,026,088
Recoveries - Outside	(235,000)	(235,000)	0
Surplus Adjustment - Capital	0	0	0
Surplus Adjustment - TRF from Reserves	0	0	0
Surplus Adjustment - TRF To Reserves	0	0	0
Travel	77	2,000	(1,923)
Total Community Services	7,090,409	6,979,051	111,358

Centralized Intake Update - DARG

February 14, 2024



Centralized Intake - Update

404,140 applications received since November 2020 (includes reapplications)

- **43,735** SADA applications processed for TESS since TESS Phone Upload on June 1 2023 (approximately 5,000 per month).
- **47%** of SADA applications are referred to local office*
- **40%** of all SADA applications are auto-granted through RBED*
- The average time it is taking IBAU to process SADA applications over the past 7 days is approximately **5.6 days**

Demand for Social Assistance increased significantly during 2023 and continues to progress at this new higher level. January 2024 has surpassed January 2023 by over 1,000 applications.

Centralized Intake continues to receive approximately 90% of all OW applications either online or by phone.

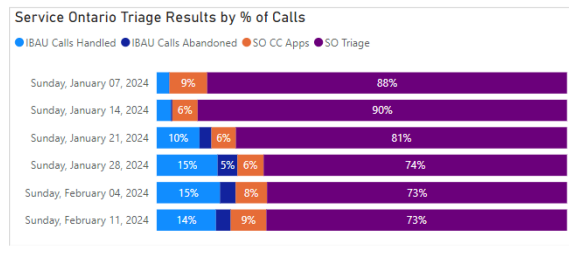
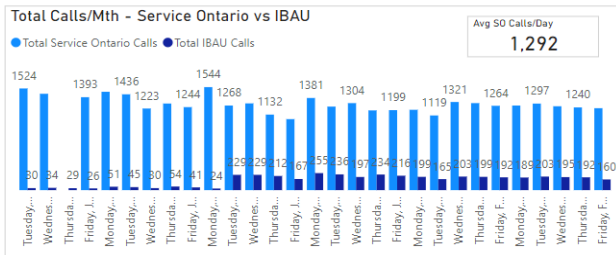


IBAU and its ministry partners continue to implement process changes and technology improvements to manage the increasing number of applications. Recent strategies including the support received by staff across the division have reduced the ageing of applications pending by over 2 days.

Centralized Intake – IBAU Contact Centre Update

203,140 calls received by the IBAU Contact Centre since November 2020
 The average number of calls to the IBAU Contact Centre per day is currently **196**

- IBAU continues to develop and enhance the relationship with MPBSD and ServiceOntario to deliver improved client experience. As of November 2023, ServiceOntario began managing calls from applicants inquiring about the status of their applications.



- ServiceOntario Triages into IBAU via the main Contact Centre to support application and intake inquiries and also directly to assigned Caseworkers to manage Reapplications (2-6 months) where an application has not been created.
- Following feedback from staff, some technical enhancements and an opportunity to improve operational planning, all IBAU Caseworkers will be assigned to the ICEBar Call management system on February 27, 2024, allowing all calls transferred to the IBAU Contact Centre to be connected directly with a Caseworker.

3



Centralized Intake – Application Management

Demand for Social Assistance has been significantly higher in 2023 and continues to increase. Centralized Intake is receiving approximately 90% of all OW applications either online or by phone.



IBAU communicates regularly with our municipal partners as we manage the increased volume, advising of our internal strategies and opportunities for local offices to support with applications pending.

SAMS is available Monday to Friday 7am to 7pm with the occasional Saturday. IBAU will continue to offer overtime as an option to our staff to support the increased demand for social assistance. SAMS availability is communicated by the ministry monthly through the OPS Service Centre.

The CST (full) between Ministry and municipal partners continues to meet, with the next meeting planned for February 15, 2024

4 Presentation Name



Centralized Intake Expansion – What’s Happening?

The ministry is taking steps toward full state centralized intake in which the province makes initial eligibility decisions for Ontario Works through a model that is fast, accurate, positive for clients, and that ensures program integrity.



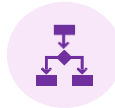
In 2023, the government proclaimed changes to the Ontario Works Act enable the ministry to make regulatory amendments to become a delivery agent for the program.



Regulatory amendments to implement this change will be proposed to the government in 2024, after which time the ministry will take on the role of Delivery Agent in selected municipalities.



The ministry is working with 3 municipal sites (Muskoka, Peterborough, and York) to develop and implement new processes for the expanded provincial role at intake. Meetings have been taking place regularly since September 2023 and will continue.



IBAU and municipal partners will begin by testing new processes that will result in higher-quality applications.



Once regulatory approvals are in place, IBAU will begin managing all low, medium, and ineligible decisions along with managing appeals related to those decisions with the aim of reducing the administrative burden on local Ontario Works offices.



This work has been informed by collaboration with municipal partners at several tables, and we continue to work closely with partners as the work proceeds.

ONTARIO WORKS REPORT

Prepared by: Andrea Patrick, Director of Community Services

Prepared for: Community Services Committee

April 10, 2024

INFORMATION**1. Mesa Stakeholder Engagement Meeting**

On March 20, 2024, a mesa stakeholder engagement session was held at the Carefor Centre in Pembroke. Representatives from the County of Renfrew's Community Services, Development and Property, and Emergency Services Departments participated in the meeting, along with local addictions and mental health service providers. The aim of the session was to exchange information on services and obtain feedback from stakeholders on strategies to better meet the needs of individuals experiencing mental health, addictions, and homelessness. All stakeholders present expressed their commitment to collaboration and working together to bridge existing service gaps.

2. Social Assistance Digital Application

The Ministry of Children, Community and Social Services (MCCSS) has been exploring ways to improve the user experience for applicants through all stages of their social assistance journey. A new version of the Social Assistance Digital Application (SADA) was implemented on April 6, 2024 to streamline the intake process. In the new iteration, applicants will receive more information about their options and a program recommendation page will give them the choice to apply for both Ontario Works and the Ontario Disability Support Program simultaneously. These changes will improve the user experience by providing a faster and more convenient intake process and will reduce staff time spent completing referrals to other programs. A slide deck is attached as Appendix OW-I, providing further details regarding these changes.

3. Food Affordability Report

Attached as Appendix OW-II is the Food Affordability in Renfrew County and District, 2023 Report prepared by the Renfrew County and District Health Unit (RCDHU). Public Health units in Ontario are directed by the Ministry of Health to monitor local food affordability, and food insecurity rates annually. The report identifies that nearly one in six (17%) households in Renfrew County are food insecure. The RCDHU website [Eating and Nutrition | Renfrew County and District Health Unit \(rcdhu.com\)](https://www.rcdhu.com/Eating-and-Nutrition) contains further information on the negative health impacts of food insecurity and how the public can take action to advocate for change.

Ministry of Children, Community and Social Services

What's Changing in the Social Assistance Digital Application (SADA) & MyBenefits - April 2024

Business Innovation and Implementation Branch

Ontario 

Overview

Purpose

Provide an overview of the changes that will be implemented on April 6, 2024 (as part of release 24.2):

- Simplified Applications Approach (SAA) - onboarding ODSP to SADA
- Updates to Applications Status Checker
- New MyBenefits Applications Status Checker feature

Background

The Digital Services & Operation Unit (DSO) has been exploring how to improve the user experience for applicants through all stages of their social assistance journey.

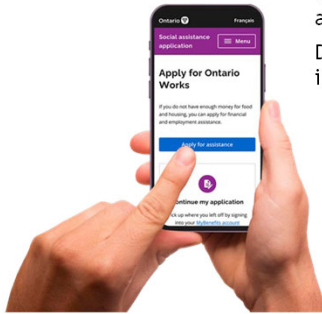
The Simplified Applications Approach (SAA) was developed to streamline the intake process for applicants and staff making it easier, faster and more equitable.

What is SADA? (Social Assistance Digital Application)

Online service that supports a user-friendly way for citizens to apply for social assistance, verify their identity, and e-sign their application.

Fully integrated with a back-end case management system including semi-automation (e.g., match & merge, risk-based eligibility determination, granting)

Developed in an agile approach, new enhancements are continually introduced via iterative releases



Goals/Benefits

Improves the user experience for applicants by offering an online intake process that is faster and more convenient

Reduces the reliance on in-person processes and paper documentation

Increases online identity assurance levels and reduces the need for manual identity verification

Product Features

Web and mobile responsive

Fully accessible in English and French
 • 94.7% AODA compliance as of January 2024

Developed in alignment with the Ontario Design System

User-centered design focused
 • Content is developed based on user insights and user tested prior to implementation

Simplified Applications Approach

Case for change

Applicants often do not understand that they can transition from Ontario Works to ODSP, resulting in an administrative burden to staff and delays to access support



Overview of approach

- Applicants complete a single dynamic questionnaire
- SADA recommends appropriate program(s) based on the applicant's situation
- Applicant makes an informed decision and chooses program(s) to apply to



Benefits



- **Improves outcomes** by helping applicants make an informed choice about which program(s) to apply for, helping them to access the support they need the first time they apply reducing time spent helping applicants decide
- **Improves user experience** by enabling ODSP applicants to confirm their identity and sign their application online reducing the need for in-person meetings
- **Reduces staff time** spent on processing duplicate applications, including making ODSP to Ontario Works referrals, etc.
- Enhancing existing digital solutions through SADA's streamlined application process can help to **reduce call volumes**
- SADA application **simpler to fill out** than OASA



Considerations

- If applicants choose to apply to ODSP only, they may still require referral to OW
- Screening by location is not possible as applicants will not select a program up front. **SADA for ODSP will be program wide, and not limited to a pilot**, requiring general change management for initial implementation.

Simplified Applications Approach: Overview of Changes



Current SADA Pages

- Updates to Ontario.ca website to redirect ODSP applicants to SADA, instead of OASA.
- Redesigned landing page to enable applications for Ontario Works, ODSP, or both, through one application.
- Some new questions or changes to existing questions to support ODSP and Multiple program applications, e.g.:
 - 'Does anyone included in the application have a disability that will impact their daily activities or ability to work for a year or more?'
 - 'Does anyone included in the application need money to pay for their immediate needs including food and housing for the next 6 months?'
- New help text



New: Program Recommendation Page

New program recommendation page based on the applicant's responses in SADA, including:

- Ontario Works recommendation **with** the option to apply for ODSP or Multiple programs
- ODSP recommendation **with** the option to apply for Ontario Works or Multiple programs.
 - **Note:** For some situations, the recommendation to apply for Ontario Works or ODSP will be displayed **without** the option to select alternate program options.
- Multiple programs recommendation (both Ontario Works -ODSP) **with** the option to apply for Ontario Works or ODSP independently.

5



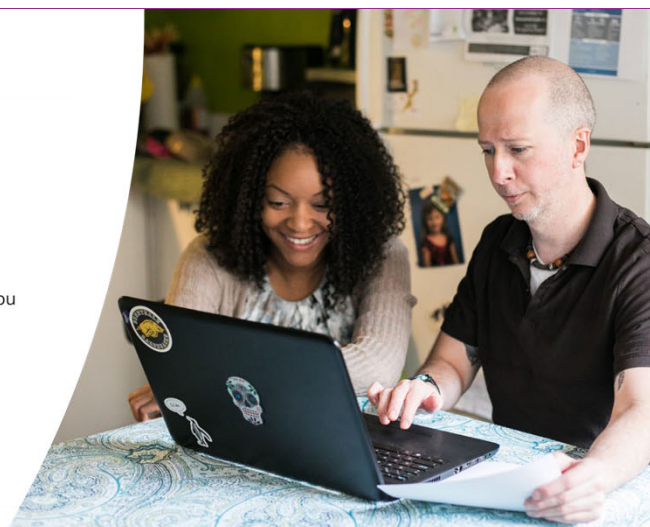
SADA Simplified Applications Approach Designs

Revised Landing Page

Apply for Ontario Works or ODSP

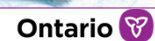
If you need support with money for food and housing and/or if you have a disability and are in financial need you can apply for **Ontario Works** or **ODSP** through one simple application.

Start a new application



6

Note: Draft – content subject to change



SADA Simplified Applications Approach Designs

Additional/Family Information - New question highlights

Do you have a disability that will impact your daily activities or ability to work for a year or more? (required)

Yes

No

[^ What does this mean?](#)

Being a person with a disability means:

- you have a mental or physical health issue that is continuous or recurrent, and is expected to last one year or more
- your mental or physical health issue restricts your ability to work, care for yourself, or take part in community life
- your health issue, and the likely duration and restrictions of the health issue have been verified by a health care professional

Do you need money to pay for your immediate needs including food and housing for the next 6 months? (required)

Yes

No

7

Note: Draft – content subject to change

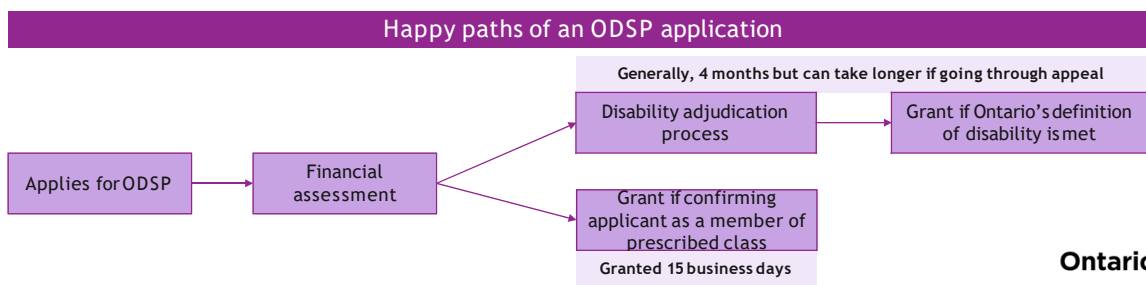


ODSP application context

To be eligible for ODSP an applicant must be financially eligible and meet the provinces definition of disabled through the Disability Adjudication process or qualify as prescribed class. [Learn more about the application of this policy.](#)

Members of a Prescribed Class are exempt from the Disability Adjudication process and are granted if found financially eligible. [Learn more about the exemptions from the Disability Adjudication Process.](#)

For this reason, the ODSP SADA Status Checker has been designed with a slightly different template that captures both financial (SADA) and medical (DAU / Prescribed Class) application milestones.



Simplified Applications Approach - Program(s)

- After filling out the application, SADA would recommend the appropriate programs based on the applicant's situation:

Applicant Situation	Result
Without a disability	Ontario Works application only
With a disability, immediate financial need indicated (no prescribed class)	Ontario Works application and ODSP application
With a disability, immediate financial need not indicated	ODSP application only
Prescribed class indicated (with disability indicated and not in immediate financial need)	ODSP application only
ACSD recipient turning 18	ODSP application only

9



MyBenefits Applications feature: Table view

The screenshot shows the MyBenefits Applications page. At the top, there's a navigation bar with 'Ontario' and 'Français' options. Below that, the 'MyBenefits' header includes 'Help' and 'Menu' icons. The main content area is titled 'Applications' and contains a table of social assistance applications submitted in the last 12 months. The table has columns for Application type, Applicant, Application number, Start date, Decision date, and Status. Two applications are listed: one for Ontario Works (approved) and one for ODSP (application started).

Below the table, there's a detailed view of an ODSP application decision. It shows the application number, start date, and decision date. The decision is 'Approved', with a note that the application was processed on August 23, 2023. There are also sections for 'ODSP application decision' and 'Withdrawn' with their respective dates and details.

Users will have quick visibility into critical application information

- Program applied for
- Who applied (only primary applicants in scope at this time)
- Application number for SADA and non-SADA applications
- Date application was submitted or started
- Date application was processed
- Status of application (more info available on the application details page)
- Multiple program SADA applications will display as two applications with same application number
- Non-SADA applications (i.e., ODSP applications created by Ontario Works) will show Integrated Case Application number from SAMS.
- Application details will be structured the same as SADA but with increased level of detail.

Vision: wraparound cohesive service

Sarah is a single parent of two children. She is having trouble finding work as a result of her disability. Her savings have run out and she needs support.



SADA + MyBenefits Integration enables Sarah to save and resume her application making the application process easier



Simplified Application Approach allows Sarah to apply for Ontario Works and ODSP with a single application



MyBenefits for Applicants allows Sarah to:

- send messages to intake staff
- submit documents to support her application
- independently update case information (phone number, etc.)
- access digital letters
- complete DDP forms digitally (e.g. self report form)



Self-serve Application Status Checker & My Applications feature enables her to independently access the status of her application through all stages of the process (OW & ODSP, including DDP).



When Sarah is granted, she has immediate access to **MyBenefits for Clients**; no need to re-register.

11

Ontario 

Thank You

If you have any questions or feedback, please contact:

SADA:

Steven Hughes: Steven.Hughes2@ontario.ca

Mary-Anne Lee: Mary-Anne.Lee@ontario.ca

MyBenefits:

Jade Welsh: Jade.Welsh@ontario.ca

12

FOOD AFFORDABILITY

in Renfrew County and District, 2023



Some people are unable to consistently access food due to financial constraints, resulting in a condition known as **food insecurity**. When incomes are low, people may have to choose between paying for food or paying for other basic necessities, like housing and utilities. **This is a significant public health problem.**

Each year, Renfrew County and District Health Unit (RCDHU) monitors local food affordability and food insecurity rates in Renfrew County and District (RCD).



1 in 6 households
are food insecure in Renfrew County
and District¹



1 in 4 children
are food insecure in
Ontario²

Monitoring Food Affordability

RCDHU used the **Ontario Nutritious Food Basket** (ONFB) tool to monitor food affordability across RCD. In May 2023, staff went to nine local grocery stores and collected prices for the same 61 food items. Food costs were then combined with housing rental rates and compared to various income situations to determine the local affordability of food.



The ONFB is a list of food items that make up a hypothetical grocery basket based on Canada's Food Guide. It is intended to model what a family might buy while following nutritional guidelines.



Renfrew County and District Health Unit

"Optimal Health for All in Renfrew County and District"

www.rcdhu.com • 1.800.267.1097 • @RCDHealthUnit



Housing rental rates were calculated using the 2021 Canadian Rental Housing Index (CRHI), adjusting for inflation. RCDHU conducted additional research to assess how well this data represents the current rental market in RCD. Findings suggest that the CRHI rental prices may be as much as **70% below** prices for new rentals in the current market. RCDHU recommends caution when evaluating the following income scenarios.

Identifying Food Insecurity in RCD

As seen below, local income scenarios show the difficulties low-income households experience when paying for housing and food. After paying for food and rent, the **remaining monthly income** is available for necessities like utilities (like heating and electricity), childcare, medical and dental bills, phone and internet services, transportation costs, clothing, pets, etc.

What's Left each month for...

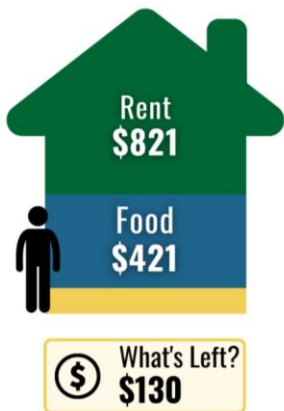


Results indicate that families with lower incomes struggle to afford food. This is due not only to high food prices, but also to incomes that are **too low** to cover basic necessities.

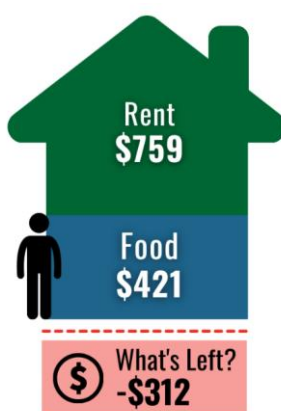
Income Scenarios in Renfrew County and District

Note: Food and rental costing methodologies were changed in 2023. As a result, the data described in this report should not be compared to previous reports.

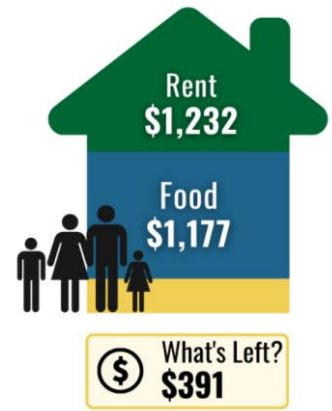
One Person, ODSP* Monthly income: \$1,372



One Person, Ontario Works Monthly income: \$868



Family of Four, Ontario Works Monthly income: \$2800



* Ontario Disability Support Program



Income scenarios in RCD

	Monthly Income ^a	Estimated Monthly Rent ^b	Monthly Cost of Food	What's Left
Households with Children				
Family of Four, Ontario works	\$2,800	\$1,232	\$1,177	\$391
Family of Four, One Full-Time Minimum Wage Earner	\$4,166	\$1,232	\$1,177	\$1,757
Family of Four, Median Income (after tax, in Ontario)	\$9,290	\$1,232	\$1,177	\$6,881
Single Parent Household with 2 Children, Ontario Works	\$2,566	\$1,132	\$868	\$566
Single Parent Household with 2 Children, Full-Time Minimum Wage Earner	\$4,308	\$1,132	\$719	\$2,457
Households without Children				
One Person Household, Ontario Works	\$868	\$759 ^c	\$421	-\$312
One Person Household, Ontario Disability Support Program	\$1,372	\$821	\$421	\$130
One Person Household, Old Age Security/ Guaranteed Income Supplement	\$1,996	\$821	\$306	\$869
Married Couple, Ontario Disability Support Program	\$2,437	\$821	\$702	\$914
Single Pregnant Person Household, Ontario Disability Support Program	\$1,412	\$821	\$401	\$190

^a Includes benefits and credits

^b May or may not include utilities

^c This scenario uses rental rates for a bachelor apartment



Note: The ONFB tool used to calculate the monthly cost of food assumes that people have the time, skills, and equipment to make meals from scratch. Also, the Canada Food Guide and ONFB may not cover the dietary needs of all religious and cultural groups. They do not include traditional Indigenous foods and food acquisition practices. Additionally, the ONFB excludes certain items like pre-packaged foods, baby foods, special dietary products (like gluten-free), or cleaning and personal hygiene products. RCDHU recognizes these significant limitations to the ONFB.



Food Insecurity is a Public Health Concern

The widespread nature of food insecurity is a serious public health concern.

In RCD, nearly 1 in 6 (17%) households are food insecure.¹

This includes those who are marginally, moderately, and severely food insecure. **In Ontario, 1 in 4 children** (24.6%) live in food-insecure households, affecting nearly 700,000 children.²



Food insecurity has **long-lasting health impacts** for children and adults. Read more at: [Food Insecurity](#).



Food insecurity can affect anyone:

Being employed, receiving wages, or having a salary does not guarantee protection from food insecurity. More than half (**60.2%**) of food-insecure households in Canada indicated wages, salaries, or self-employment as their main source of income.²

Besides income, individuals may experience a **disproportionately high rate of food insecurity** if they: ²⁻⁴

- live in rental housing
- are a single female parent
- are a member of a racialized group
- identify as Indigenous

Individuals receiving **social assistance** are at higher risk of experiencing food insecurity. In Canada, **69.9%** of households receiving social assistance report experiencing food insecurity.²

Food insecurity is a result of poverty.

POVERTY

To solve the problem, we need to **take action against poverty** and implement income-based solutions.

You too can take a stance against food insecurity and advocate for change. Find out how you can take action by visiting: [Food Insecurity](#).

We all deserve to have our basic needs met and live with dignity.



References

1. Ontario Agency for Health Protection and Promotion (Public Health Ontario). Household food insecurity estimates from the Canadian Income Survey: Ontario 2019-2022. Toronto, ON: King's Printer for Ontario; 2023.
2. Tarasuk V, Li T, Fafard St-Germain AA. Household food insecurity in Canada, 2022. Toronto: Research to identify policy options to reduce food insecurity (PROOF). 2023. Available from: <https://proof.utoronto.ca/wp-content/uploads/2023/11/Household-Food-Insecurity-in-Canada-2022-PROOF.pdf>
3. PROOF. Who are most at risk of household food insecurity [Internet]? Toronto, ON: University of Toronto; 2023 [cited 2023 Nov 23]. Available from: <https://proof.utoronto.ca/food-insecurity/who-are-most-at-risk-of-household-food-insecurity/>
4. Ontario Dietitians in Public Health. Position Statement and Recommendations on Responses to Food Insecurity. 2020. Available from: <https://www.odph.ca/odph-position-statement-on-responses-to-food-insecurity-1>



ADDENDUM TO ONTARIO WORKS REPORT

Prepared by: April Muldoon, Manager of Community Supports

Prepared for: Community Services Committee

April 10, 2024

BY-LAWS

4. Ontario Transfer Payment Agreement – 2024 Ontario Works Administration Funding

Recommendation: THAT the Community Services Committee recommends that County Council adopt a By-Law authorizing the Warden and Clerk to enter into a 2024 Ontario Works Administration Transfer Payment Agreement with the Minister of Children, Community and Social Services.

Background

Attached as Appendix OW-III is a By-law and Ontario Transfer Payment Agreement for the Corporation of the County of Renfrew to accept the 2024 Ontario Works Administration Funding in the total amount of \$2,022,000.00. This total amount conforms with our 2024 approved budget.

**COUNTY OF RENFREW
BY-LAW NUMBER - 24**

**A BY-LAW TO AUTHORIZE THE WARDEN AND CLERK TO EXECUTE THE ONTARIO TRANSFER
PAYMENT AGREEMENT WITH THE MINISTRY OF CHILDREN, COMMUNITY AND SOCIAL SERVICES
FOR THE 2024 ONTARIO WORKS ADMINISTRATION FUNDING**

WHEREAS Sections 8, 9 and 11 of the Municipal Act, 2001, S.O. 2001, c.25, as amended, authorizes Council to enter into agreements;

AND WHEREAS the County of Renfrew is the Consolidated Municipal Service Manager for Community Service Programs and responsible for Ontario Works Administration in the County of Renfrew;

AND WHEREAS the County of Renfrew wishes to enter into an agreement with the Ministry of Children, Community and Social Services to receive funding for 2024 for the provision of Ontario Works programs provided by the County of Renfrew Ontario Works Division;

NOW THEREFORE the Council of the Corporation of the County of Renfrew hereby enacts as follows:

1. That the Warden and Clerk are hereby empowered to do and execute all things, papers, and documents necessary to the execution of this by-law.
2. The agreement marked as Schedule "1" attached to and made part of this by-law shall constitute an agreement between the Corporation of the County of Renfrew and the Minister of Children, Community and Social Services.
3. That this by-law shall come into force and take effect upon the passing thereof.

READ a first time this 24th day of April, 2024.

READ a second time this 24th day of April, 2024.

READ a third time and finally passed this 24th day of April, 2024.

PETER EMON, WARDEN

GWEN DOMBROSKI, CLERK

ONTARIO TRANSFER PAYMENT AGREEMENT

The Agreement is effective as of the 1 day of January 1, 2024

BETWEEN

His Majesty the King in right of Ontario
as represented by the Minister of Children, Community and Social Services
(the "Province")

- and -

CORPORATION OF THE COUNTY OF RENFREW
(the "Recipient")

CONSIDERATION

In consideration of the mutual covenants and agreements contained in the Agreement and for other good and valuable consideration, the receipt and sufficiency of which are expressly acknowledged, the Province and the Recipient agree as follows:

1.0 ENTIRE AGREEMENT

1.1 The Agreement, together with:

Schedule "A" -	General Terms and Conditions
Schedule "B" -	Service Specific Information and Additional Provisions
Schedule "C" -	Service Description
Schedule "D" -	Budget
Schedule "E" -	Reports
Schedule "F" -	Service Data

any amendment to the Agreement made pursuant to Article 4.0 and any document incorporated by reference into the Agreement, including the Service Objectives Document,

constitutes the entire agreement between the Parties with respect to the subject matter contained in the Agreement and supersedes all prior oral or written representations and agreements.

2.0 CONFLICT OR INCONSISTENCY

2.1 **Conflict or Inconsistency.** In the event of a conflict or inconsistency between the Additional Provisions and the provisions in Schedule "A", the following rules will apply:

- (a) the Parties will interpret any Additional Provisions in so far as possible, in a way that preserves the intention of the Parties as expressed in Schedule "A"; and
- (b) where it is not possible to interpret the Additional Provisions in a way that is consistent with the provisions in Schedule "A", the Additional Provisions will prevail over the provisions in Schedule "A" to the extent of the inconsistency.

3.0 COUNTERPARTS

3.1 The Agreement may be executed in any number of counterparts, each of which will be deemed an original, but all of which together will constitute one and the same instrument.

4.0 AMENDING THE AGREEMENT

4.1 The Agreement may only be amended by a written agreement duly executed by the Parties.

4.2 Notwithstanding the foregoing, the Province may, at any time, upon consultation with the Recipient, add a new Schedule or replace any or all of the following:

- (a) Schedule "B" (Service Specific Information and Additional Provisions);
- (b) Schedule "C" (Service Description);
- (c) Schedule "D" (Budget);
- (d) Schedule "E" (Reports); and
- (e) Schedule "F" (Service Data).

4.3 If the Province adds or replaces a schedule in accordance with section 4.2, such schedule shall be deemed to be added to the Agreement or to replace the particular Schedule for the period of time to which it relates, provided that if the Recipient does not agree with any or all of the Schedules, the Recipient may terminate the Agreement pursuant to section A12.1.

5.0 ACKNOWLEDGEMENT

5.1 The Recipient acknowledges that:

- (a) by receiving Funds, it may become subject to legislation applicable to organizations that receive funding from the Government of Ontario, including *the Broader Public Sector Accountability Act, 2010* (Ontario), *the Public Sector Salary Disclosure Act, 1996* (Ontario), and *the Auditor General Act* (Ontario);
- (b) His Majesty the King in right of Ontario has issued expenses, perquisites, and procurement directives and guidelines pursuant to the *Broader Public Sector Accountability Act, 2010* (Ontario);
- (c) it has reviewed copies of all documents incorporated by reference, including the Service Objectives Document, and that it will review amendments to those documents as communicated by the Province;
- (d) the Funds are:
 - (i) to assist the Recipient to carry out each Service and not to provide goods or services to the Province;
 - (ii) funding for the purposes of the *Public Sector Salary Disclosure Act, 1996* (Ontario);
- (e) the Province is not responsible for carrying out the Services;
- (f) the Province is bound by the *Freedom of Information and Protection of Privacy Act* (Ontario) and that any information provided to the Province in connection with each Service or otherwise in connection with the Agreement may be subject to disclosure in accordance with that Act; and

- (g) the Province is bound by the *Financial Administration Act* (Ontario) (“**FAA**”) and, pursuant to subsection 11.3(2) of the FAA, payment by the Province of Funds under the Agreement will be subject to,
- (i) an appropriation, as that term is defined in subsection 1(1) of the FAA, to which that payment can be charged being available in the Funding Year in which the payment becomes due; or
 - (ii) the payment having been charged to an appropriation for a previous fiscal year.

SCHEDULE "A"

GENERAL TERMS AND CONDITIONS

A1.0 INTERPRETATION AND DEFINITIONS

A1.1 **Interpretation.** For the purposes of interpretation:

- (a) words in the singular include the plural and vice-versa;
- (b) words in one gender include all genders;
- (c) the headings do not form part of the Agreement; they are for reference only and will not affect the interpretation of the Agreement;
- (d) any reference to dollars or currency will be in Canadian dollars and currency; and
- (e) "include", "includes" and "including" denote that the subsequent list is not exhaustive.

A1.2 **Definitions.** In the Agreement, the following terms will have the following meanings:

"Additional Provisions" means, in respect of a Service, the terms and conditions set out in Schedule "B".

"Agreement" means this Agreement entered into between the Province and the Recipient, all of the Schedules listed in section 1.1, any amendments made pursuant to Article 4.0, and any document incorporated by reference into the Agreement, including the Service Objectives Document.

"Budget" means, a Component budget attached to the Agreement in Schedule "D".

"Business Day" means any working day, Monday to Friday inclusive, excluding statutory and other holidays, namely: New Year's Day; Family Day; Good Friday; Easter Monday; Victoria Day; Canada Day; Civic Holiday; Labour Day; Thanksgiving Day; Remembrance Day; Christmas Day; Boxing Day and any other day on which the Province has elected to be closed for business.

"Component" means the specific group of Services that are grouped together as set out in Schedule "C".

"Effective Date" means the date set out at the top of the Agreement.

"Event of Default" has the meaning ascribed to it in section A13.1.

"Funding Year" means:

- (a) in the case of the first Funding Year, the period commencing on the Effective Date and ending on the following March 31; and
- (b) in the case of Funding Years subsequent to the first Funding Year, the period commencing on April 1 following the end of the previous Funding Year and ending on the following March 31.

"Funds" means the money the Province provides to the Recipient pursuant to the Agreement.

"Indemnified Parties" means His Majesty the King in right of Ontario, His ministers, agents, appointees, and employees.

"Maximum Funds" means, in respect of a Component, the maximum Funds set out in Schedule "B".

"Notice" means any communication given or required to be given pursuant to the Agreement.

"Notice Period" means the period of time within which the Recipient is required to remedy an Event of Default pursuant to section A13.3(b), and includes any such period or periods of time by which the Province extends that time in accordance with section A13.4.

"Parties" means the Province and the Recipient.

"Party" means either the Province or the Recipient.

"Reports" means the reports described in Schedule "E".

"Service End Date" means, in respect of a Service, the date on which the Service will terminate as set out in Schedule "C".

"Service Objectives Document" means the service objectives content is located at <https://www.ontario.ca/MCCSSServiceObjectives>

"Services" means, collectively, the undertakings listed in Schedule "C" and further described in the Service Objectives Document as "Services Delivered". **"Service"** means any one of them.

A2.0 REPRESENTATIONS, WARRANTIES, AND COVENANTS

A2.1 **General.** The Recipient represents, warrants, and covenants that:

- (a) it is, and will continue to be, a validly existing legal entity with full power to fulfill its obligations under the Agreement;
- (b) it has, and will continue to have, the experience and expertise necessary to carry out the Services;
- (c) it is in compliance with, and will continue to comply with, all federal and provincial laws and regulations, all municipal by-laws, and any other orders, rules, and by-laws related to any aspect of the Services, the Funds, or both; and
- (d) unless otherwise provided for in the Agreement, any information the Recipient provided to the Province in support of its request for funds (including information relating to any eligibility requirements) was true and complete at the time the Recipient provided it and will continue to be true and complete.

A2.2 **Execution of Agreement.** The Recipient represents and warrants that it has:

- (a) the full power and authority to enter into the Agreement; and
- (b) taken all necessary actions to authorize the execution of the Agreement.

A2.3 **Governance.** The Recipient represents, warrants, and covenants that it has, will maintain in writing, and will follow:

- (a) a code of conduct and ethical responsibilities for all persons at all levels of the Recipient's organization;
- (b) procedures to enable the Recipient's ongoing effective functioning;
- (c) decision-making mechanisms for the Recipient;

- (d) procedures to enable the Recipient to manage Funds prudently and effectively;
- (e) procedures to enable the Recipient to deliver each Service successfully;
- (f) procedures to enable the Recipient to identify risks to the delivery of each Service and strategies to address the identified risks, all in a timely manner;
- (g) procedures to enable the preparation and submission of all Reports required pursuant to Article A7.0; and
- (h) procedures to enable the Recipient to address such other matters as the Recipient considers necessary to enable the Recipient to carry out its obligations under the Agreement.
- (i) Procedures to ensure that any personal information, including personal health information, that is collected in the course of delivering Services is safeguarded and protected.

A2.4 **Supporting Proof.** Upon the request of the Province, the Recipient will: provide the Province with proof of the matters referred to in Article A2.0.

A2.5 **Risk Assessment Process.** The Recipient will:

- (a) Upon the request of the Province, comply with the Province's risk assessment business process
- (b) submit to the Province any information required by the Province on all areas of risk set out in the risk assessment in accordance with the timelines and content requirements specified by the Province; and
- (c) submit to the Province an action plan and any supplementary information required by the Province, in accordance with the timelines specified by the Province, that specifies how it will mitigate the risks identified during the risk assessment process according to specific timelines.

A3.0 TERM OF THE AGREEMENT

A3.1 **Term.** The term of the Agreement will commence on the Effective Date and continue unless superseded or replaced by a subsequent agreement or until it is terminated earlier pursuant to Article A12.0 or Article A13.0.

A4.0 FUNDS AND CARRYING OUT THE SERVICE

A4.1 **Funds Provided.** The Province will:

- (a) provide the Recipient up to the Maximum Funds for the purpose of carrying out each Component;
- (b) provide the Funds to the Recipient in such amounts and at such times as the Province determines; and
- (c) deposit the Funds into an account designated by the Recipient provided that the account:
 - (i) resides at a Canadian financial institution; and
 - (ii) is in the name of the Recipient.

A4.2 **Limitation on Payment of Funds.** Despite section A4.1:

- (a) the Province is not obligated to provide any Funds to the Recipient until the Recipient provides the certificates of insurance or other proof as the Province may request pursuant to section A11.2;
- (b) the Province is not obligated to provide instalments of Funds until it is satisfied with the delivery of a Service;
- (c) the Province may adjust the amount of Funds it provides to the Recipient in any Funding Year based upon the Province's assessment of the information the Recipient provides to the Province pursuant to section A7.1;

A4.3 Use of Funds and Carry Out the Service. The Recipient will do all the following:

- (a) carry out each Service in accordance with:
 - (i) the Agreement;
 - (ii) the Service Objectives Document;
 - (iii) the policies, guidelines and requirements of the Province as communicated to it; and
 - (iv) best practices for the delivery of a Service.
- (b) use the Funds only for the purposes of carrying out the Service;
- (c) spend the Funds only in accordance with the Budget;
- (d) not use the Funds to cover any cost that has or will be funded or reimbursed by one or more of any third party, ministry, agency, or organization of the Government of Ontario;
- (e) comply with the Province's policies on the recovery of Funds and the treatment of revenues and expenditures and policies with respect to financial reporting which will be issued from time to time.

A4.4 Interest Bearing Account. If the Province provides Funds before the Recipient's immediate need for the Funds, the Recipient will place the Funds in an interest-bearing account in the name of the Recipient at a Canadian financial institution.

A4.5 Interest. If the Recipient earns any interest on the Funds, the Province may do either or both of the following:

- (a) deduct an amount equal to the interest from any further instalments of Funds;
- (b) demand from the Recipient the payment of an amount equal to the interest.

A4.6 Rebates, Credits, and Refunds. The Province will calculate Funds based on the actual costs to the Recipient to carry out the Services, less any costs (including taxes) for which the Recipient has received, will receive, or is eligible to receive, a rebate, credit, or refund.

A4.7 Financial Flexibility. Despite subsection A4.3(c), the Recipient may transfer Funds between Budget lines according to the parameters set out in the Province's "Financial Flexibility" Policy for Transfer Payment Recipients.

A4.8 Approved Budget. The Parties agree that the approved Budget will be negotiated on or before the start of the applicable Funding Year while this Agreement is in force. In the event the Budget is not re-negotiated by that time, payments will continue to be made in accordance with the funding stipulated in the approved Budget for the immediately preceding Funding Year until

such time as the Budget is re-negotiated or this Agreement is terminated.

A5.0 RECIPIENT'S ACQUISITION OF GOODS OR SERVICES, AND DISPOSAL OF ASSETS

A5.1 **Acquisition.** If the Recipient acquires goods, services, or both with the Funds, it will:

- (a) do so through a process that promotes the best value for money; and
- (b) comply with the Broader Public Sector Accountability Act, 2010 (Ontario), including any procurement directive issued thereunder, to the extent applicable.

A5.2 **Disposal.** The Recipient will not sell, change the use, or otherwise dispose, of any asset, item, furnishing or equipment purchased with the Funds without the prior written consent of the Province, unless such asset, item, furnishing or equipment is a moveable asset with negligible residual value of less than as provided for in Schedule "B"

A6.0 CONFLICT OF INTEREST

A6.1 **No Conflict of Interest.** The Recipient will carry out each Service and use the Funds without an actual, potential, or perceived conflict of interest.

A6.2 **Conflict of Interest Includes.** For the purposes of Article A6.0, a conflict of interest includes any circumstances where:

- (a) the Recipient; or
- (b) any person who has the capacity to influence the Recipient's decisions,

has outside commitments, relationships, or financial interests that could, or could be seen to, interfere with the Recipient's objective, unbiased, and impartial judgment relating to each Service, the use of the Funds, or both.

A6.3 **Disclosure to Province.** The Recipient will:

- (a) disclose to the Province, without delay, any situation that a reasonable person would interpret as an actual, potential, or perceived conflict of interest; and
- (b) comply with any terms and conditions that the Province may prescribe as a result of the disclosure.

A7.0 REPORTS, ACCOUNTING, AND REVIEW

A7.1 **Preparation and Submission.** The Recipient will:

- (a) submit to the Province, according to the submission instructions provided by the Province, all Reports in accordance with the timelines and content requirements as provided for in Schedule "E", or in a form as specified by the Province from time to time;
- (b) submit to the Province, any other reports as may be requested by the Province in accordance with the timelines and content requirements specified by the Province;
- (c) ensure that all Reports and other reports are completed to the satisfaction of the Province; and

(d) ensure that all Reports and other reports are signed on behalf of the Recipient by an authorized signing officer.

A7.2 **Record Maintenance.** The Recipient will keep and maintain for a minimum period of seven years from their creation:

(a) all financial records (including invoices) relating to the Funds or otherwise to each Service in a manner consistent with generally accepted accounting principles; and

(b) all non-financial documents and records relating to the Funds or otherwise to each Service.

A7.3 **Inspection.** The Province, any authorized representative, or any independent auditor identified by the Province may, at the Province's expense, upon twenty-four hours' Notice to the Recipient and during normal business hours, enter upon the Recipient's premises to review the progress of each Service and the Recipient's allocation and expenditure of the Funds and, for these purposes, the Province, any authorized representative, or any independent auditor identified by the Province may take one or more of the following actions:

(a) inspect and copy the records and documents referred to in section A7.2;

(b) remove any copies made pursuant to section A7.3(a) from the Recipient's premises; and

(c) conduct an audit or investigation of the Recipient in respect of the expenditure of the Funds, any Services, or both.

A7.4 **Disclosure.** To assist in respect of the rights provided for in section A7.3, the Recipient will disclose any information requested by the Province, any authorized representatives, or any independent auditor identified by the Province, and will do so in the form requested by the Province, any authorized representative, or any independent auditor identified by the Province, as the case may be.

A7.5 **No Control of Records.** No provision of the Agreement will be construed so as to give the Province any control whatsoever over the Recipient's records.

A7.6 **Auditor General.** The Province's rights under Article A7.0 are in addition to any rights provided to the Auditor General pursuant to section 9.1 of the *Auditor General Act* (Ontario).

A8.0 COMMUNICATIONS REQUIREMENTS

A8.1 **Acknowledge Support.** Unless otherwise directed by the Province, the Recipient will:

(a) acknowledge the support of the Province for the Services; and

(b) ensure that the acknowledgement referred to in section A8.1(a) is in a form and manner as directed by the Province.

A8.2 **Publication.** The Recipient will indicate, in any of its Service-related publications, whether written, oral, or visual, that the views expressed in the publication are the views of the Recipient and do not necessarily reflect those of the Province.

A9.0 PROVISION OF FRENCH LANGUAGE SERVICES

A9.1 **Non-Designated Recipient.** If the Recipient is a not a designated entity required to offer Services in French in areas designated under the French Language Services Act (Ontario) ("FLSA"), in addition to any requirements under the FLSA the Recipient is required to:

- (a) demonstrate capacity to deliver Services in French;
- (b) submit a completed Quality Improvement Plan in the form provided by the Province at the time of budget submission; and
- (c) participate in the validation process with respect to the Quality Improvement Plan with the Province.

A.9.2 **FLSA Designated Public Service Agency.** If the Recipient is an entity designated under the FLSA, it will, at the time of budget submission, submit a compliance attestation in the form provided by the Province affirming that it meets the Ministry of Francophone Affairs' requirements for designation of public service agencies.

A10.0 INDEMNITY

A10.1 **Indemnification.** The Recipient will indemnify and hold harmless the Indemnified Parties from and against any and all liability, loss, costs, damages, and expenses (including legal, expert and consultant fees), causes of action, actions, claims, demands, lawsuits, or other proceedings, by whomever made, sustained, incurred, brought, or prosecuted, in any way arising out of or in connection with any Service or otherwise in connection with the Agreement, unless solely caused by the negligence or wilful misconduct of the Indemnified Parties.

A11.0 INSURANCE

A11.1 **Recipient's Insurance.** The Recipient represents, warrants, and covenants that it has, and will maintain, at its own cost and expense, with insurers having a secure A.M. Best rating of B+ or greater, or the equivalent, all the necessary and appropriate insurance that a prudent person carrying out a service similar to the Services would maintain, including commercial general liability insurance on an occurrence basis for third party bodily injury, personal injury, and property damage, to an inclusive limit of not less than the amount provided for in Schedule "B" per occurrence. The insurance policy will include the following:

- (a) the Indemnified Parties as additional insureds with respect to liability arising in the course of performance of the Recipient's obligations under, or otherwise in connection with, the Agreement;
- (b) a cross-liability clause;
- (c) contractual liability coverage; and
- (d) a 30-day written notice of cancellation.

A11.2 **Proof of Insurance.** The Recipient will:

- (a) provide to the Province, either:
 - (i) certificates of insurance that confirm the insurance coverage as provided for in section A11.1; or
 - (ii) other proof that confirms the insurance coverage as provided for in section A11.1; and
- (b) upon the request of the Province, provide to the Province a copy of any insurance policy.

A12.0 TERMINATION ON NOTICE

A12.1 **Termination on Notice.** Either Party may terminate the Agreement, or any Service funded

under the Agreement, at any time upon giving at least sixty (60) days' Notice to the other.

A12.2 Consequences of Termination on Notice by the Province. If the Province terminates the Agreement pursuant to section A12.1, the Province may take one or more of the following actions:

- (a) cancel further instalments of Funds;
- (b) demand from the Recipient the payment of any Funds remaining in the possession or under the control of the Recipient; and
- (c) determine the reasonable costs for the Recipient to wind down the Services, and do either or both of the following:
 - (i) permit the Recipient to offset such costs against the amount the Recipient owes pursuant to section A12.2(b); and
 - (ii) subject to section A4.1(a), provide Funds to the Recipient to cover such costs.

A12.3 Consequences of Termination on Notice by the Recipient. If the Recipient terminates the Agreement pursuant to section A12.1, the Province may take one or more of the following actions:

- (a) cancel further instalments of Funds;
- (b) demand from the Recipient the payment of any or all of the following amounts:
 - (i) an amount equal to any Funds remaining in the possession or under the control of the Recipient;
 - (ii) any amount equal to any Funds provided to the Recipient not used in accordance with the Agreement; and
 - (iii) any amount equal to any Funds the Province provided to the Recipient.

A13.0 EVENT OF DEFAULT, CORRECTIVE ACTION, AND TERMINATION FOR DEFAULT

A13.1 Events of Default. Each of the following events will constitute an Event of Default:

- (a) in the opinion of the Province, the Recipient breaches any representation, warranty, covenant, or other term of the Agreement, including failing to do any of the following in accordance with the terms and conditions of the Agreement:
 - (i) carry out any Service;
 - (ii) achieve values to the level indicated in Schedule "F";
 - (iii) use or spend Funds; or
 - (iv) provide, in accordance with section A7.1, Reports or such other reports as may have been requested pursuant to section A7.1(b);
- (b) the Recipient's operations, its financial condition, or its organizational structure, changes such that it no longer meets one or more of the eligibility requirements under which the Province provides the Funds;
- (c) the Recipient makes an assignment, proposal, compromise, or arrangement for the benefit of creditors, or a creditor makes an application for an order adjudging the Recipient bankrupt,

or applies for the appointment of a receiver; or

(d) the Recipient ceases to operate.

A13.2 Consequences of Events of Default and Corrective Action. If an Event of Default occurs, the Province may, at any time, take one or more of the following actions:

- (a) initiate any action the Province considers necessary in order to facilitate the successful continuation or completion of any Service;
- (b) provide the Recipient with an opportunity to remedy the Event of Default;
- (c) suspend the payment of Funds for such period as the Province determines appropriate;
- (d) reduce the amount of the Funds;
- (e) cancel further instalments of Funds;
- (f) demand from the Recipient the payment of any Funds remaining in the possession or under the control of the Recipient;
- (g) demand from the Recipient the payment of an amount equal to any Funds the Recipient used, but did not use in accordance with the Agreement;
- (h) demand from the Recipient the payment of an amount equal to any Funds the Province provided to the Recipient; and
- (i) terminate the Agreement at any time, including immediately, without liability, penalty or costs to the Province upon giving Notice to the Recipient.

A13.3 Opportunity to Remedy. If, in accordance with section A13.2(b), the Province provides the Recipient with an opportunity to remedy the Event of Default, the Province will give Notice to the Recipient of:

- (a) the particulars of the Event of Default; and
- (b) the Notice Period.

A13.4 Recipient not Remediating. If the Province provided the Recipient with an opportunity to remedy the Event of Default pursuant to section A13.2(b), and:

- (a) the Recipient does not remedy the Event of Default within the Notice Period;
- (b) it becomes apparent to the Province that the Recipient cannot completely remedy the Event of Default within the Notice Period; or
- (c) the Recipient is not proceeding to remedy the Event of Default in a way that is satisfactory to the Province,

the Province may extend the Notice Period or initiate any one or more of the actions provided for in sections A13.2(a), (c), (d), (e), (f), (g), (h), and (i).

A13.5 When Termination Effective. Termination under Article A13.0 will take effect as provided for in the Notice.

A14.0 FUNDS AT THE END OF A FUNDING YEAR

A14.1 **Funds at the End of a Funding Year.** Without limiting any rights of the Province under Article A13.0, if the Recipient has not spent all of the Funds allocated for the Funding Year as provided for in the Budget, the Province may take one or both of the following actions:

- (a) demand from the Recipient payment of the unspent Funds; and
- (b) adjust the amount of any further instalments of Funds accordingly.

A15.0 FUNDS UPON SERVICE END DATE

A15.1 **Funds Upon Service End Date.** In respect of each Service, the Recipient will, upon the Service End Date, return to the Province any Funds remaining in its possession or under its control.

A16.0 DEBT DUE AND PAYMENT

A16.1 **Payment of Overpayment.** If at any time the Province provides Funds in excess of the amount to which the Recipient is entitled under the Agreement, the Province may:

- (a) deduct an amount equal to the excess Funds from any further instalments of Funds; or
- (b) demand that the Recipient pay an amount equal to the excess Funds to the Province.

A16.2 **Debt Due.** If, pursuant to the Agreement:

- (a) the Province demands from the Recipient the payment of any Funds or an amount equal to any Funds; or
- (b) the Recipient owes any Funds or an amount equal to any Funds to the Province, whether or not the Province has demanded their payment,

such Funds or other amount will be deemed to be a debt due and owing to the Province by the Recipient, and the Recipient will pay the amount to the Province immediately, unless the Province directs otherwise.

A16.3 **Interest Rate.** The Province may charge the Recipient interest on any money owing by the Recipient at the then current interest rate charged by the Province of Ontario on accounts receivable.

A16.4 **Payment of Money to Province.** The Recipient will pay any money owing to the Province by cheque payable to the "Ontario Minister of Finance" and delivered to the Province as provided for in Schedule "B".

A16.5 **Fails to Pay.** Without limiting the application of section 43 of the *Financial Administration Act* (Ontario), if the Recipient fails to pay any amount owing under the Agreement, His Majesty the King in right of Ontario may deduct any unpaid amount from any money payable to the Recipient by His Majesty the King in right of Ontario.

A17.0 NOTICE

A17.1 **Notice in Writing and Addressed.** Notice will be in writing and will be delivered by email, or personal delivery, and will be addressed to the Province and the Recipient respectively as provided for Schedule "B", or as either Party later designates to the other by Notice.

A17.2 **Notice Given.** Notice will be deemed to have been given one Business Day after the Notice is delivered.

A18.0 CONSENT BY PROVINCE AND COMPLIANCE BY RECIPIENT

A18.1 **Consent.** When the Province provides its consent pursuant to the Agreement it may impose any terms and conditions on such consent and the Recipient will comply with such terms and conditions.

A19.0 SEVERABILITY OF PROVISIONS

A19.1 **Invalidity or Unenforceability of Any Provision.** The invalidity or unenforceability of any provision of the Agreement will not affect the validity or enforceability of any other provision of the Agreement. Any invalid or unenforceable provision will be deemed to be severed.

A20.0 WAIVER

A20.1 **Condonation not a waiver.** Failure or delay by either Party to exercise any of its rights, powers or remedies under the Agreement will not constitute a waiver of those rights, powers or remedies and the obligations of the Parties with respect to such rights, powers or remedies will continue in full force and effect.

A20.2 **Waiver.** Either Party may waive any of its rights, powers or remedies under the Agreement by providing Notice to the other Party. A waiver will apply only to the specific rights, powers or remedies identified in the Notice and the Party providing the waiver may attach terms and conditions to the waiver.

A21.0 INDEPENDENT PARTIES

A21.1 **Parties Independent.** The Recipient is not an agent, joint venturer, partner, or employee of the Province, and the Recipient will not represent itself in any way that might be taken by a reasonable person to suggest that it is, or take any actions that could establish or imply such a relationship.

A22.0 ASSIGNMENT OF AGREEMENT OR FUNDS

A22.1 **No Assignment.** The Recipient will not, without the prior written consent of the Province, assign any of its rights or obligations under the Agreement.

A22.2 **Agreement Binding.** All rights and obligations contained in the Agreement will extend to and be binding on the Parties' respective heirs, executors, administrators, successors, and permitted assigns.

A23.0 GOVERNING LAW

A23.1 **Governing Law.** The Agreement and the rights, obligations, and relations of the Parties will be governed by and construed in accordance with the laws of the Province of Ontario and the applicable federal laws of Canada. Any actions or proceedings arising in connection with the Agreement will be conducted in the courts of Ontario, which will have exclusive jurisdiction over such proceedings.

A24.0 FURTHER ASSURANCES

A24.1 **Agreement into Effect.** The Recipient will provide such further assurances as the Province may request from time to time with respect to any matter to which the Agreement pertains and will otherwise do or cause to be done all acts or things necessary to implement and carry into effect the terms and conditions of the Agreement to their full extent.

A25.0 JOINT AND SEVERAL LIABILITY

A25.1 **Joint and Several Liability.** Where the Recipient is comprised of more than one entity, all such entities will be jointly and severally liable to the Province for the fulfillment of the obligations of the Recipient under the Agreement.

A26.0 RIGHTS AND REMEDIES CUMULATIVE

A26.1 **Rights and Remedies Cumulative.** The rights and remedies of the Province under the Agreement are cumulative and are in addition to, and not in substitution for, any of its rights and remedies provided by law or in equity.

A27.0 FAILURE TO COMPLY WITH OTHER AGREEMENTS

A27.1 **Other Agreements.** If the Recipient:

- (a) has failed to comply with any term, condition, or obligation under any other agreement with His Majesty the King in right of Ontario or one of His agencies (a "**Failure**");
- (b) has been provided with notice of such Failure in accordance with the requirements of such other agreement;
- (c) has, if applicable, failed to rectify such Failure in accordance with the requirements of such other agreement; and
- (d) such Failure is continuing,

the Province may suspend the payment of Funds for such period as the Province determines appropriate.

A.28.0 OPEN DATA

A.28.1 **Open Data.** The Province reserves the right to publish Agreement information as open data. This includes Recipient contact information, financial terms, key dates, and outcomes or outputs.

A 29.0 SURVIVAL

A29.1 **Survival.** The following Articles and sections, and all applicable cross- referenced sections and schedules, will continue in full force and effect for a period of seven years from the date of termination of the Agreement or a Service End Date: Article 1.0, Article 2.0, Article A1.0 and any other applicable definitions, section A2.1(a), sections A4.3(e), A4.4, A4.5, A4.6 section A5.2, section A7.1, sections A9.1 and A9.2 (to the extent that the Recipient has not provided the Reports or other reports as may have been requested to the satisfaction of the Province), sections A7.2, A7.3, A7.4, A7.5, A7.6, Article A8.0, Article 10.0, section A12.2, section 12.3, sections A13.1, A13.2(d), (e), (f), (g) and (h), Article A14.0 Article A15.0, Article A16.0, Article A17.0, Article A19.0, section A22.2, Article A23.0, Article A25.0, Article A26.0, Article A28.0, and Article 29.0.

- END OF GENERAL TERMS AND CONDITIONS -

SCHEDULE "B"
SERVICE SPECIFIC INFORMATION AND ADDITIONAL PROVISIONS

Program: Ontario Works - CMSM/DSSAB 2024

The following provisions are relevant for sites delivering Employment Services Transformation (EST) as of January 1, 2024. Appendix 1 of Schedule B clarifies which provision is applicable for each delivery site.

Employment Services Transformation Sites

The four (4) data elements listed in the Service Objectives Document under the heading "Employment Services Transformation (EST) delivery sites" will become applicable starting on January 1, 2024.

Component Name	Region / Branch	Maximum Funds
Program Delivery Funding	SA Eastern Region	\$1,882,000
Time-Limited Projects	SA Eastern Region	\$140,000

Amount for the purposes of section 5.2 of Schedule "A"	\$1,000
Insurance	\$2,000,000
Ministry address for purposes of insurance pursuant to A.11.0	The Ministry of Children, Community and Social Services 7th Flr, 438 University Ave. Toronto, ON M5G 2K8
Contact information for the purposes of Notice to the Province	Name: Sophie Dwivedi Phone Number: 613-290-5196 Email: sophie.dwivedi@ontario.ca
Contact information for the purposes of Notice to the Recipient	Name: Andrea Patrick Phone Number: 613-281-1343 Email: apatrick@countyofrenfrew.on.ca
Contact information for the senior financial person in the Recipient organization (e.g. CFO, CAO) – to respond as required to requests from the Province related to the Agreement	Name: Daniel Burke Phone Number: 613-735-3675 Email: dburke@countyofrenfrew.on.ca

Appendix I

<p>Non-Employment Services Transformation Delivery Sites</p>	<p>Algoma District Services Administration Board District Of Cochrane Social Services Administration Board City Of Greater Sudbury Manitoulin-Sudbury District Services Board District Of Nipissing Social Services Administration Board District Of Parry Sound Social Services Administration Board District Of Sault Ste Marie Services Administration Board District Of Timiskaming Social Services Admin Board Kenora District Services Board Rainy River District Social Services Admin Board District Of Thunder Bay Social Services Administration Board City of Toronto</p>
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<p>Employment Services Transformation Sites</p>	<p> City of Cornwall City of London City of Ottawa City Of St Thomas City of Windsor Corporation of The County of Wellington County Of Dufferin County Of Hastings County Of Lanark County Of Oxford County Of Simcoe City of Brantford City of Hamilton City Of Kawartha Lakes County of Northumberland District Municipality of Muskoka Norfolk County Regional Municipality of Niagara Regional Municipality of Peel The Corporation of The City of Peterborough Municipality Of Chatham-Kent Regional Municipality of Durham Regional Municipality of Waterloo United Counties of Leeds & Grenville United Counties of Prescott & Russell County of Lambton </p>
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SCHEDULE "C"
SERVICE DESCRIPTION

Not Applicable

Additional information regarding service descriptions is available in the Service Objectives Document.

SCHEDULE "D" BUDGET

Component: Program Delivery Funding (SA Eastern Region)

Item	Description	Amount
Ontario Works Program Delivery Funding		
Planning Allocation		
Total		\$3,182,100.00
Total Provincial Allocation		\$1,882,000.00
100% Provincial		\$581,900.00
50/50 Provincial		\$1,300,100.00
Total Delivery Partner		\$1,300,100.00
50/50 Delivery Partner Share		\$1,300,100.00
Total Investment Plan		
Total		\$3,182,100.00
Total Provincial Investment		\$1,882,000.00
100% Provincial	Equals 100% Provincial allocation minus any LEAP Incentive costs.	\$579,900.00
LEAP Incentives (100% Provincial)	Equals LEAP Incentive expenditures, funded as 100% provincial.	\$2,000.00
50/50 Provincial Share	Minimum of "50/50 Provincial" allocation or "Expenditures" minus 100% Provincial funding and LEAP Incentive costs, divided by two.	\$1,300,100.00
Total Delivery Partner Investment		\$1,874,870.00
50/50 Delivery Partner Share	Matches 50/50 Provincial Share.	\$1,300,100.00
100% Municipal Investment	If expenditures exceed maximum "Total" planning allocation, additional costs are identified here.	\$574,770.00
Expenditures		
Expenditure		\$3,756,870.00
Staffing (for Direct-Delivery only)	Direct staffing costs, associated with program functions that directly support client services (includes supervision of frontline workers).	\$1,697,819.00
Benefits (for Direct-Delivery only)	Employer contributions to pension plans, employment insurance, workers compensation, employee benefits.	\$544,025.00
# of FTEs	Number of "Direct" FTEs.	21.00
Education & Staff Training	Staff development and educational opportunities to assist with delivery and administration of social assistance. Travel, accommodation and costs associated with educational conferences, seminars.	\$10,000.00
Travel	Reimbursement of staff costs for travel required to carry out the delivery and administration of SA.	\$23,000.00
Accommodation	Includes all items eligible under Accommodation category, as prescribed in Ontario Works Directive 11.3.	\$304,795.00

Technology	Computer hardware, software, networks, access charges, operating costs, system enhancements, computer supplies, and maintenance.	\$63,500.00
Central Administration \$	Internal costs, associated with finance, HR, IT and includes, senior/executive staff salaries.	\$590,070.00
Central Administration %	Central Administration cost/Total Expenditure.	15.71%
General Office Expenses	Includes all items eligible under the General Office Expenses category, as prescribed in Ontario Works Directive 11.3.	\$121,661.00
Employment Related Expenses / Participation Benefit	Costs associated with payments to eligible Ontario Works and ODSP recipients to cover out of pocket expenses associated with participation in employment assistance activities.	\$400,000.00
Purchase of Services	Costs associated with services purchased from community agencies for delivery of employment services.	\$0.00
Total LEAP Incentive (\$500/unit)	\$500 bursary for LEAP participants who graduate high school.	\$2,000.00
# of LEAP Incentives	Enter number of LEAP Incentive recipients.	4.00
LESS Revenue and Recoveries	Entered as a positive value.	\$0.00

Component: Time-Limited Projects (SA Eastern Region)

Item	Description	Amount
Time-Limited Projects		
Time Limited Projects	(provincial and municipal contribution)	\$280,000.00
Ministry Share	Enter a sum of all Time-Limited Expenditures (subject to ministry approval).	\$140,000.00
Delivery Partner Share	Enter a sum of all Time-Limited Expenditures (subject to ministry approval).	\$140,000.00

**SCHEDULE "E"
REPORTS**

Reports

Report Type	Report Period Start	Report Period End	Due
Interim	January 1, 2024	September 30, 2024	October 31, 2024
Final	January 1, 2024	December 31, 2024	April 30, 2025
Audited Financial Statement	January 1, 2024	December 31, 2024	April 30, 2025

Other Reports

Report Type	Report Period Start	Report Period End	Due
N/A	N/A	N/A	N/A

**SCHEDULE "F"
SERVICE DATA**

The Recipient will achieve the outputs at the values listed below:

Component:

Outcome	Target	Actual Achievement
% of OW adults and ODSP non-disabled adults with participation requirements that have a valid Action Plan created	100%	
% of OW Adults and ODSP non-disabled adults with mandatory participation requirements who are referred to EO	51%	
% of Ontario Works cases (individual or family units) that exited to employment	14%	
% of Ontario Works cases (individual or family units) who exit the program for any reason and returned within one year	32%	

Additional information regarding service data names is available in the Service Objectives Document.

CHILD CARE AND EARLY YEARS REPORT

Prepared by: Margo Smith, Manager of Children's Services

Prepared for: Community Services Committee

April 10, 2024

INFORMATION**1. 2023 Licensed Child Care Annual Report**

Attached as Appendix CC-I is a memorandum dated March 8, 2024, from Holly Moran, Assistant Deputy Minister, Early Years and Child Care Division for the Ministry of Education, regarding the 2023 Early Years and Child Care Annual Report. This report contains detailed information about the child care and early years system, as well as Ontario's progress in line with its commitments to Canada. This data has been collected from the Child Care Licensing System (CCLS) and annual data collection from licensed child care centres and home child care agencies. The memorandum includes the direct link to the Ministry of Education's website to review the report.

2. 2023 Early Years and Child Care Data Profiles

Attached as Appendix CC-II is a memorandum dated March 8, 2024, from Katie Williams, Early Years Branch Director for the Ministry of Education, regarding the 2023 Licensed Child Care Data Profiles, which provide detailed information from the provincial, service system manager, and First Nations community perspectives. This data has been collected from the CCLS as of March 31, 2023. Attached as Appendix CC-III are the details in the Licensed Child Care Data Profiles for the County of Renfrew.

3. Bill C-35 – An Act Respecting Early Learning and Child Care in Canada

On December 8, 2022, Bill C-35, an Act respecting early learning and child care in Canada, was introduced in the House of Commons with the intention of enshrining the principles of the Canada-Wide Early Learning and Child Care system into federal law. The Bill received Royal Assent on March 19, 2024, therefore establishing a long-term commitment to federal funding for the early learning and child care system across Canada.

4. Administrative Funding Reductions

For 2024, the Ministry of Education has reduced the administrative funding for Service System Managers in the Province of Ontario by eliminating the one-time transitional grant that had been issued since 2022. As requested at the March 2024 Committee meeting, the amounts for each of the Eastern Ontario Wardens' Caucus (EOWC) member municipalities have been listed in the following chart:

Consolidated Municipal Service Manager	Administrative Reduction (One-time Transitional Grant)
City of Cornwall (includes United Counties of Stormont, Dundas and Glengarry)	\$597,915
Corporation of the City of Kawartha Lakes (includes Haliburton)	\$374,924
Corporation of the City of Kingston (includes Frontenac)	\$691,338
Corporation of the City of Peterborough	\$672,252
Corporation of the County of Hastings	\$661,204
County of Lanark	\$337,569
County of Northumberland	\$341,633
County of Prince Edward, Lennox and Addington	\$286,856
County of Renfrew	\$448,954
United Counties of Leeds & Grenville	\$410,803
United Counties of Prescott & Russell	\$481,386
TOTAL	\$5,304,834

Ministry of Education

Early Years and Child Care Division
315 Front Street West, 11th Floor
Toronto ON M7A 08B

Ministère de l'Éducation

Division de la petite enfance et de la garde d'enfants
315, rue Front Ouest, 11^e étage
Toronto ON M7A 08B

Appendix CC-I

MEMORANDUM

TO: Child Care and Early Years Partners

FROM: Holly Moran
Assistant Deputy Minister
Early Years and Child Care Division

DATE: March 8, 2024

SUBJECT: **2023 Early Years and Child Care Annual Report**

Thank you for your ongoing support and collaboration as we continue to work together on ensuring that child care remains a healthy and welcoming place for children to learn and grow. A strong and accessible child care and early years system is a critical support for Ontario families.

We are also pleased to provide you with Ontario's 2023 Early Years and Child Care Annual Report. You can find the 2023 report on the [ministry's website](#). It contains valuable information about our child care and early years system as well as Ontario's progress in line with its commitments to Canada. I hope this report will help you to better understand the early years and child care system in which you play an important part. Much of the data in the report is captured through the Child Care Licensing System as well as through the Ministry of Education's annual data collection from licensed child care centres and home child care agencies. Thank you to all licensees who completed this data collection in 2023 – your efforts are much appreciated and significantly contribute to more informed decision-making in the province.

Should you have any questions about Ontario's 2023 Early Years and Child Care Annual Report, please feel free to contact your Early Years Advisor, Financial Advisor or Ministry Advisor.

Sincerely,



Holly Moran

cc: Karen Puhlmann, Director, Child Care Branch
Katie Williams, Director, Early Years Branch
Caroline Noakes, Manager, Planning and Reporting Unit
Matthew Desrosiers, Director, Funding Branch

Ministry of Education
Early Years Branch
315 Front Street West, 11th Floor
Toronto ON M7A 0B8

Ministère de l'Éducation
Direction de la petite enfance
315 rue Front ouest, 11e étage
Toronto ON M7A 0B8

Appendix CC-II

MEMORANDUM

TO: Children's Service Managers, Consolidated Municipal Service Managers and District Social Services Administration Boards

First Nations Administrators of Child Care and Child and Family Programs

FROM: Katie Williams
Director, Early Years Branch

DATE: March 8, 2024

SUBJECT: 2023 Licensed Child Care Data Profiles

Thank you for your ongoing partnership and efforts during this past year. Further to the March 8, 2024, memo from Holly Moran regarding Ontario's 2023 Early Years and Child Care Annual Report, I am pleased to share with you the 2023 Licensed Child Care Data Profiles.

The 2023 Licensed Child Care Data Profiles provide detailed information at the provincial, service system manager and First Nations community level. The data is captured through the Child Care Licensing System as of March 31, 2023.

I trust you will find the 2023 Licensed Child Care Data Profiles useful in your service system planning. Should you have any questions about the profiles, please feel free to contact the Early Years Branch at EarlyYears.Branch@ontario.ca, or your Early Years Advisor or Financial Advisor.

Thank you for all your support and cooperation throughout this past year, as we work together to ensure a safe environment in child care and early years programs across the province.

Sincerely,



Katie Williams

cc: Caroline Noakes, Manager, Planning and Reporting Unit
Karen Puhmann, Director, Child Care Branch
Matthew Desrosiers, Director, Funding Branch



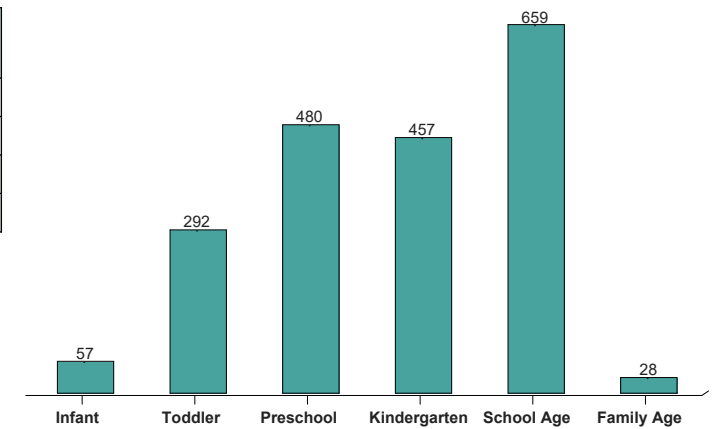
Data Profile: County of Renfrew
East Region
[Back to Top](#)

Total Number of Child Care Spaces in Ontario: 505,055
Percentage of Spaces in Ontario: 0.4%

Table 1: Licensed Child Care Centres and Spaces 2022-23, County of Renfrew

Characteristics	Number of Centres	Infant	Toddler	Preschool	Kindergarten	School Age	Family Age	Total Spaces 2022-23	Total Spaces 2013-14	% Increase in Spaces 2013-14 vs 2022-23
Profit Status										
Not-for-profit	26	42	262	416	420	629	28	1,797	860	109%
For-profit	3	15	30	64	37	30	0	176	206	(15%)
Proportion of Not-for-profit	90%	74%	90%	87%	92%	95%	100%	91%	81%	n.a.
Service Language										
English	26	41	252	412	373	539	28	1,645	960	71%
Bilingual	1	6	15	24	19	0	0	64	0	n.a.
French	2	10	25	44	65	120	0	264	106	149%
Proportion in French Only	7%	18%	9%	9%	14%	18%	0%	13%	10%	n.a.
Location										
Communities	13	28	107	216	86	125	28	590	721	(18%)
Publicly Funded Schools	16	29	185	264	371	534	0	1,383	345	301%
Proportion in Publicly Funded Schools	55%	51%	63%	55%	81%	81%	0%	70%	32%	n.a.
Proportion by Age Group		3%	15%	24%	23%	33%	1%	100%	100%	n.a.
Total	29	57	292	480	457	659	28	1,973	1,066	85%

Figure 1: Child Care Spaces by Age Group 2022-23 County of Renfrew



Data source: Table 1 Licensed Child Care Centres and Spaces 2022-23

Table 2: Home Child Care Agencies and Approved Homes 2022-23, County of Renfrew

Characteristics	Number of Agencies 2013-14	Number of Homes 2013-14	Number of Agencies 2022-23	Number of Homes 2022-23	% Increase in Agencies 2013-14 vs 2022-23	% Increase in Homes 2013-14 vs 2022-23
Not-for-profit	2	43	2	65	0%	51%
For-profit	0	0	0	0	n.a.	n.a.
Proportion of Not-for-profit	100%	100%	100%	100%	n.a.	n.a.
Total	2	43	2	65	0%	51%

Table 3: Number of Licensed Child Care Centres and Spaces, County of Renfrew

	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	% Increase 2013-14 vs 2022-23	% Increase 2021-22 vs 2022-23
Number of Licensed Child Care Centres	23	24	26	26	27	27	27	28	28	29	26%	4%
Not-for-profit	20	22	24	24	26	26	26	26	26	26	30%	0%
For-profit	3	2	2	2	1	1	1	2	2	3	0%	50%
Number of Licensed Child Care Spaces	1,066	1,191	1,504	1,532	1,667	1,744	1,764	1,828	1,828	1,973	85%	8%
Not-for-profit	860	1,015	1,325	1,353	1,555	1,632	1,668	1,668	1,668	1,797	109%	8%
For-profit	206	176	179	179	112	112	96	160	160	176	(15%)	10%

Table 5: Spaces in Licensed Child Care by Age Group, County of Renfrew

	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	% Increase 2013-14 vs 2022-23	% Increase 2021-22 vs 2022-23
Total Spaces	1,066	1,191	1,504	1,532	1,667	1,744	1,764	1,828	1,828	1,973	85%	8%
Infant	50	50	62	62	53	63	50	56	56	57	14%	2%
Toddler	197	192	232	232	232	252	237	252	252	292	48%	16%
Preschool	419	407	416	416	392	424	408	432	432	480	15%	11%
Kindergarten	148	198	300	313	406	406	412	431	431	457	209%	6%
School Age	252	344	494	509	584	599	629	629	629	659	162%	5%
Family Age	n.a.	n.a.	n.a.	n.a.	0	0	28	28	28	28	n.a.	0%

Notes: As of September 1, 2017, the "Family Age" group was introduced for licensed child care centres. This new licensed age group did not exist prior to 2017-18.

Table 4: Number of Home Child Care Agencies and Approved Homes, County of Renfrew

	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23
Number of Home Child Care Agencies	2	2	2	2	2	2	2	2	2	2
Not-for-profit	2	2	2	2	2	2	2	2	2	2
For-profit	0	0	0	0	0	0	0	0	0	0
Number of Approved Homes	43	43	43	43	65	65	65	65	65	65
Not-for-profit	43	43	43	43	65	65	65	65	65	65
For-profit	0	0	0	0	0	0	0	0	0	0

Table 6: Licensed Child Care Centre Closures and Openings, County of Renfrew

	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23
Number of Centres	23	24	26	26	27	27	27	28	28	29
Number of Centres Opened	3	2	4	0	3	0	1	1	0	3
Number of Centres Closed	1	1	2	0	2	0	1	0	0	2
Number of Net Change	2	1	2	0	1	0	0	1	0	1
% of Centres Opened	13.0%	8.3%	15.4%	0%	11.1%	0%	3.7%	3.6%	0%	10.3%
% of Centres Closed	4.3%	4.2%	7.7%	0%	7.4%	0%	3.7%	0%	0%	6.9%
% of Net Change	8.7%	4.2%	7.7%	0%	3.7%	0%	0%	3.6%	0%	3.4%

Note: The number of centres in a given year may not be equal to the sum of the number of centres in the previous year and the number of net change as centres may report to different municipalities over time.

Table 7: Number of Centres and Spaces Located in Publicly Funded Schools, County of Renfrew

	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	% Increase 2013-14 vs 2022-23	% Increase 2021-22 vs 2022-23
Number of Centres	7	9	13	13	15	15	15	15	15	16	129%	7%
Infant	0	0	18	18	18	28	28	28	28	29	n.a.	4%
Toddler	60	75	125	125	125	145	145	145	145	185	208%	28%
Preschool	100	136	184	184	184	216	216	216	216	264	164%	22%
Kindergarten	88	140	239	252	339	339	345	345	345	371	322%	8%
School Age	97	189	354	369	459	474	504	504	504	534	451%	6%
Family Age	n.a.	n.a.	n.a.	n.a.	0	0	0	0	0	0	n.a.	n.a.
Total Spaces	345	540	920	948	1,125	1,202	1,238	1,238	1,238	1,383	301%	12%

Table 9: Number of Centres and Spaces Located in Communities, County of Renfrew

	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	% Increase 2013-14 vs 2022-23	% Increase 2021-22 vs 2022-23
Number of Centres	16	15	13	13	12	12	12	13	13	13	(19%)	0%
Infant	50	50	44	44	35	35	22	28	28	28	(44%)	0%
Toddler	137	117	107	107	107	107	92	107	107	107	(22%)	0%
Preschool	319	271	232	232	208	208	192	216	216	216	(32%)	0%
Kindergarten	60	58	61	61	67	67	67	86	86	86	43%	0%
School Age	155	155	140	140	125	125	125	125	125	125	(19%)	0%
Family Age	n.a.	n.a.	n.a.	n.a.	0	0	28	28	28	28	n.a.	0%
Total Spaces	721	651	584	584	542	542	526	590	590	590	(18%)	0%

Note: As of September 1, 2017, the "Family Age" group was introduced for licensed child care centres. This new licensed age group did not exist prior to 2017-18.

Table 8: Licensed Child Care Serious Occurrences, County of Renfrew

Program Type	Serious Occurrence Type	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23
Child Care Centre	Allegation of abuse and/or neglect	0	1	2	7	1	1	1	1	1	5
	Complaint about service standard	1	0	2	1	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
	Death of a child	0	0	0	0	0	0	0	0	0	0
	Life-threatening injury or illness	n.a.	n.a.	n.a.	0	2	0	2	5	0	3
	Missing or unsupervised child(ren)	2	0	4	1	4	4	4	0	4	11
	Serious injury	5	7	15	13	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
	Unplanned disruption of service	0	0	1	6	4	2	30	5	10	4
	Other	2	11	11	4	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
	Child Care Centre Total	10	19	35	32	11	7	37	11	15	23
	Home Child Care Agency	Allegation of abuse and/or neglect	0	0	0	2	0	0	0	1	0
Complaint about service standard		0	1	0	0	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
Death of a child		0	0	0	0	0	0	0	0	0	0
Life-threatening injury or illness		n.a.	n.a.	n.a.	0	1	1	0	0	0	0
Missing or unsupervised child(ren)		0	0	0	0	0	0	0	0	0	0
Serious injury		1	0	0	0	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
Unplanned disruption of service		0	1	0	2	1	0	8	0	6	13
Other		0	0	3	3	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
Home Child Care Agency Total		1	2	3	7	2	1	8	1	6	13
Grand Total	11	21	38	39	13	8	45	12	21	36	

Notes: 1. Serious occurrence data is available since December 2013; therefore, 2013-14 data includes serious occurrences reported to the ministry from December 2013 to March 2014.
2. As of August 29, 2016, the serious occurrence categories were redefined as part of the Ontario Regulation 137/15 amendment; therefore, the data may not be directly comparable over the years.
3. As of August 29, 2016, definitions for serious occurrences changed and no longer included "serious injuries", "complaint about service standards" and "other", and "Life-threatening injury or illness" was added.
4. Serious occurrence records verified as "Not a Serious Occurrence" are excluded from the report. The 2022-23 data is preliminary as some serious occurrences were still under review. For the same reason, some of the 2021-22 data may be updated in this report because it was preliminary in last year's report.
5. Licensees are required to report a child's death as a serious occurrence where there may be a relationship between the child's death and the child's care in the licensed program, regardless of whether the death of an enrolled child occurred on or off the premises. In all reported cases, the Ministry of Education conducts a follow-up to assess compliance with the *Child Care and Early Years Act, 2014*.
6. In 2019-20, 2020-21, 2021-22 and 2022-23, the increase of the "Life-threatening injury or illness" is mostly from "Illness", the increase of the "Unplanned disruption of service" is mostly from "Public Health Closure of entire centre or Home premise related to Covid-19", "Voluntary Closure of entire centre or Home premise related to Covid-19", or "Other emergency relocation or temporary closure", these variances reflect the impacts of the COVID-19 pandemic.

